

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes.

There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

### Part 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Ms. Max is going to take a trip to Paris with her fiancé \_\_\_\_\_ her holiday.

(A) on (fiancée)

(B) during

(C) in

(D) while

103. The latest upgraded model \_\_\_\_\_ the value of Songtech Company, so the company expects to increase its profit.

(A) deflects 轉移 (deflect attention)

(B) causes

(C) accredits 確認資格

(D) enhances (increase)增加

102. They say Mr. Rose has \_\_\_\_\_ to do with the bankruptcy of Signtech because he was in another company when it happened.

(A) everything

(B) anything

(C) nothing

(D) something

have something to do with 有關

have nothing to do with 無關

104. As Carol made repeated mistakes on her night-duty, she was \_\_\_\_\_ yesterday.

(A) negotiated 協商

(B) duplicated 複製

(C) separated 分開

(D) terminated 終止

105. The customer service center has received a lot more complaints than expected as \_\_\_\_\_ May 15.  
(A) of (as of / as from 從...以來)  
(B) by  
(C) since  
(D) on
106. The movie theater was \_\_\_\_\_ with audience on the evening of the fatal fire disaster.  
(A) crowd  
(B) crowded (be crowded with)  
(C) crowding  
(D) crowds
107. It's best to optimize 充份利用 your press \_\_\_\_\_ so they can be readily searched and browsed.  
(A) news  
(B) messages  
(C) releases 發佈的消息新聞  
(D) coverage 新聞報導
108. After going on a hike, Warren realized that he couldn't walk as fast as a few years ago when he was in \_\_\_\_\_.  
(A) cozy (comfortable)  
(B) good  
(C) perfect  
(D) shape (in shape)
109. Relatively few people ever stop and decide what their top \_\_\_\_\_ is and work on that first.  
(A) priority 優先考慮  
(B) prioritize (V)  
(C) prior to 先前的  
(D) priorities
110. If one wants to \_\_\_\_\_ a good impression at a job interview, it is best not to smoke or chatter.喋喋不休  
(A) have  
(B) make (make a good impression)  
(C) keep  
(D) get
111. Our company \_\_\_\_\_ all employees to wear identification badges when we enter our plant.  
(A) selects  
(B) require 要求  
(C) admits 承認  
(D) concedes 承認，容許
112. The express train \_\_\_\_\_ at the terminal half hour ago.過去式  
(A) arrived  
(B) has arrived  
(C) had arrived  
(D) is arrived

113. The whole workforce felt justified 正當理由 to take strike action because they complained \_\_\_\_\_ about working conditions.
- (A) unlikely  
**(B) bitterly 憤恨**  
 (C) carelessly  
 (D) terribly
114. Professor Wu, \_\_\_\_\_ born in Taiwan, lived and practiced law in Hong Kong. **(although he was born)**
- (A) even  
 (B) he was  
**(C) although 連接詞**  
 (D) who he was
115. She asked me whether Smith had the capability \_\_\_\_\_.
- (A) doing that  
**(B) to do that**  
 (C) do that  
 (D) of doing that  
**(be capable of doing...)**
116. In spite of his proposal, the president agreed to consider \_\_\_\_\_ a raise in salary.
- (A) to request  
 (B) request  
**(C) requesting**  
 (D) requested
117. All exhibitors \_\_\_\_\_ their displays **since last Friday** for the upcoming international trade exhibition. 參展
- (A) have prepared**  
 (B) will prepare  
 (C) prepare  
 (D) prepared
118. Ms. Thompson is \_\_\_\_\_ with her money because she wants to buy a gorgeous car.
- (A) economic 經濟的 (economy – N)  
**(B) economical 節省的**  
 (C) economize 有效利用 (We must economize on fuel.)  
 (D) economically
119. Mr. Douglas always \_\_\_\_\_ assured that we will be successful on any project he assigns 指派 us.
- (A) rests (rest assured 有把握，放心)**  
 (B) makes  
 (C) sees  
 (D) has
120. More than half of the executives firmly believed the president in his financial \_\_\_\_\_ plan.
- (A) restore  
**(B) restoration 修復，恢復**  
 (C) restored  
 (D) restorative

121. The smart marketers of today create compelling 強制 messages and tell prospective 預期 customers directly \_\_\_\_\_ Web-powered communication tools.  
(A) use  
(B) uses  
(C) using (S + V.... Ving...)  
(D) used  
(compelling 吸引人 prospective 潛在)
122. We still wonder who will make a business \_\_\_\_\_ to Singapore to negotiate with Northwest Technology.  
(A) travel  
(B) tour (a tour of Asia)好玩的  
(C) trip (business trip)短程  
(D) journey (a long journey)
123. Lifetech company is privately held and does not disclose \_\_\_\_\_, but it is clear this is a growing business.  
(A) perks 津貼  
(B) savings  
(C) income  
(D) revenues 營收
124. Before being traded to the Panthers, he \_\_\_\_\_ the greatest relief pitcher in the long history of the Eagles.  
(A) had been  
(B) is  
(C) has been  
(D) will be  
(relief pitcher 後援投手)
125. Wanda and Harvey \_\_\_\_\_ to Hawaii next fall even though it is a very busy time for them.  
(A) are coming 未來式  
(B) aren't coming  
(C) have come  
(D) came
126. You should not criticize someone until you \_\_\_\_\_ in his shoes.了解立場  
(A) talk a while  
(B) walk a mile  
(C) work all day  
(D) work a while
127. He thought the sales meeting was on Thursday or Friday so imagine his surprise when he found out it was going to \_\_\_\_\_ on Saturday.  
(A) be held (be + Vpp 被動)  
(B) have held  
(C) hold  
(D) hold on
128. They are on the company's expense account and can run \_\_\_\_\_ the bill as high as they like.  
(A) down 減小 (run down)  
(B) out 耗盡 (run out)  
(C) over 開車輾過 (run over)  
(D) up (run up the bill 提高)

129. Las Vegas has many conventions and is very crowded at that time of year so you should \_\_\_\_\_ a hotel room well in advance of your visit.  
(A) book (reserve)  
(B) call  
(C) make  
(D) reservation
130. The sales department has spent over a month working on this proposal so they will be very disappointed if they get turned \_\_\_\_\_.  
(A) down (turn down 拒絕)  
(B) in (turn in 交出)  
(C) over (turn over 翻轉)  
(D) up (turn up 出現 )  
turnover -n 營業額，人事變更率
131. It is a long application, but you only have to \_\_\_\_\_ in the boxes that are marked to save you some time.  
(A) call (call in)  
(B) sign (sign in)  
(C) drop (drop in 順便過來)  
(D) fill (fill in)填寫
132. Because she was such a generous and caring person, many people \_\_\_\_\_ kindly of her at her retirement party.  
(A) gave  
(B) said  
(C) spoke (speak kindly of)  
(D) took
133. Right now we are doing well because we **were able to** anticipate the downturn in the economy while the other companies \_\_\_\_\_ **like** the boom 繁榮 would last forever.  
(A) acted 表現的像  
(B) have acted  
(C) will acted  
(D) act
134. With the low **morale** 士氣 of the office and the sad state of the economy, there is \_\_\_\_\_ we would ever **take on** another project right now.  
(A) another way  
(B) a way  
(C) no way  
(D) some way  
(moral 道德的 take on 承擔)
135. This meeting may have to take longer than we expected if we are going to \_\_\_\_\_ **at an agreement** we can all **live with**.忍受  
(A) arrive  
(B) get  
(C) laugh  
(D) look  
(reach an agreement)

136. The forest fires burned for three days until the soldiers and firefighters were able to get the situation \_\_\_\_\_.  
(A) prohibited 禁止  
(B) out of control  
(C) safe  
(D) under control
137. According to the news, there were \_\_\_\_\_ 100 people trapped in the building at the time of the fire.  
(A) estimated  
(B) an estimated  
(C) the estimating  
(D) estimation
139. The customer's visits to the plant are too \_\_\_\_\_ for the manager to get acquainted with 熟悉 her.  
(A) unfamiliar 不熟悉  
(B) efficient 有效的  
(C) definite 確定  
(D) infrequent (= rare)
140. Every month we keep getting more and more instructions, and they are getting too hard to keep \_\_\_\_\_ with.  
(A) ahead  
(B) down  
(C) forward  
(D) up (keep up with 趕上)

There are an *estimated* 90,000 gangsters in the country.

(an estimated ~~amount of~~)

an estimated“是固定用法，表示數量上的估計，意思就是”大約，估計“.....

例如：

\* Every year **an estimated five million children** under the age of five die of nutrition -related causes.

138. Raymond could not \_\_\_\_\_ his smile at the thought of how much money he was going to make.  
(A) contain (hide his smile)  
(B) envelop 包住 | 籠罩  
(C) maintain  
(D) include

## Part 6

**Directions:** Read the texts below. A word or phrase is missing in some of the sentences. For each empty space in the text, select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-143 refer to the following message.

Which is more valuable? To provide a \$60,000 heart transplant for an \_\_\_\_\_ child of indigent (poor) parents? Or to use that money for prenatal 產前 care

141. (A) ail 生病  
(B) ailed  
(C) ailing (sick)  
(D) ailment

that may enhance the life expectancy 壽命 of fetuses 胚胎 being carried by 100 expectant mothers? Surely the leaders of the democratic capitalist world can afford both.

\_\_\_\_\_ a growing number of health experts argue that most developed

142. (A) Although  
(B) Yet 然而  
(C) When  
(D) Then

countries, in fact, no longer has the financial resources to provide \_\_\_\_\_

143. (A) unlimited  
(B) infinite 無限的  
(C) exclusive 唯一  
(D) profitable

medical treatment for all those who need it. The only solution, they say, is rationing 定量分配 health care.

Questions 144-146 refer to the following article.

Everybody wants to look healthy and feel energetic. Getting in shape requires exercise. Some people make their decisions to get back into shape with a \_\_\_\_\_ to the mall to buy exercise outfits and equipment that can cost

144.(A) trip (trip + to)

(B) travel

(C) sightseeing

(D) glance 一瞥

hundreds of dollars while others spend a lot of money on fitness center memberships. What a senseless 無意義 waste it is!

\_\_\_\_\_, if you do make the decision to start exercising, start

145.(A) Supposedly 據說

(B) Therefore 因此

(C) Likewise 同樣地

(D) Otherwise 否則

slowly. If you jog, you can find a good pair of running shoes for 60-70 dollars. If you join a health club, try a \_\_\_\_\_ membership. Before you make that big

146.(A) tried

(B) try

(C) trial 試驗

(D) trying

purchase for fitness, make sure you have the willpower 意志力 to get in shape first.

Questions 147-149 refer to the following article.

Having been made possible by improvements in international shipping, now it is easier to send computer parts and raw materials nearly anywhere today

\_\_\_\_\_ a much less expensive price than 20 years ago. However, one

147.(A) at (at a lower price) \*分詞構句 Having been Vpp..., S + V....

(B) in

(C) on

(D) with

change of the technology has meant a steep rise in production costs for every computer maker. Consumers are demanding a higher rate of perfection today. At present, a problem with production can also mean a class action 集體訴訟, but years ago it would only have necessitated 使成為必要 a \_\_\_\_\_.

148.(A) withdrawal 提款(withdraw - n)

(B) protection

(C) recall 回收

(D) termination 終止

Therefore new and expensive technologies have \_\_\_\_\_ to be used to

149.(A) come (come to: reach a particular situation)

(B) gone

(C) turned

(D) gotten

minimize 減到最低 the possibility of making defective computers.

Questions 150-152 refer to the following letter.

Dear Friend,

The Anti-Pollution Committee of the Super Sugar Refinery 精煉場 is pleased to inform you that an anti-pollution program will be started for nearby residents next month.

It is our aim to win the residents' support of this district to fight pollution. **Due to the fact that** you have recently moved \_\_\_\_\_ the newly-completed estate

150.(A) around

(B) on

(C) **into (move into)**

(D) up

住宅 of Grand Building, it is with much pleasure that our Committee is going to provide service to you as well.

To publicize 宣揚 the work of our Committee, (an anti-pollution program \_\_\_\_\_ especially for the residents of Grand Building) **includes a**

151.(A) erupted 爆發

(B) **held (which is held) ....V**

(C) ended

(D) concluded

press conference and door-to-door visits. The press conference will be held on Saturday morning (May 25). As for the visits which will mainly be

\_\_\_\_\_ in the evening between 8 p.m. and 10 p.m. from Monday thru

152.(A) selected

(B) engaged 參與

(C) erected 豎立

(D) **conducted 進行 (conduct visits)**

Thursday, our Committee would appreciate an opportunity to meet with you to explain our services in detail.

If there are any questions, please call our free number, 0800-123-123.

Yours faithfully,

Smith Wang

Chairman,

Anti-Pollution Committee of Super Sugar Refinery

## Part 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following letter.

HSC Motors Company, Inc.

1234 Juarez Ave.,

Hermosa, CA 87342

Dear New Car Owner,

Thank you for your recent purchase of a 2008 HSC sports utility 效用 vehicle.  
多功能跑車

Customer safety and satisfaction is the number one concern for us here at HSC Motors. Therefore, we are contacting all owners of the 2008 CoSpeed TEC to alert them to a potential malfunction in the brake light electrical system of this model. It has come to our attention that in some instances, the brake lights fail to turn off when the brake pedal is no longer depressed.壓下

Our electrical engineers have developed a simple and easy-to-install device for this problem. It would be our pleasure to have this installed for you at no cost. In order to make this as convenient as possible for you, your nearest HSC Motors dealers will dispatch 派遣 a mechanic to your home or work, at no extra charge. Installations may also be done at your dealership.特約經銷商 **Simply call the dealership where your CoSpeed was purchased to set up an appointment.** We truly apologize for any inconvenience.

Sincerely,

Juan Howard

Executive Vice-President,

Sales Development

153. What is the purpose of this letter?

- (A) To inform engineers of a design flaw
- (B) To advertise a new car model
- (C) To recommend tips on driver safety
- (D) To announce a parts replacement**

154. Why would customers call their dealership?

- (A) To get someone to come over and fix the problem**
- (B) To complain about the services
- (C) To talk to an engineer about the brake pedal
- (D) To purchase a new CoSpeed at a discount

Questions 155-157 refer to the following report.

A University of Denger poll 民意調查 of young people found some intriguing 有趣的 opinions about adulthood 成年期 and maturity. Considering most kids start college at age 17 or 18, it's almost comical 好笑的 that the average age most expected to find a full-time job is 21.2. This either means a lot of kids take about three long years to find a full-time job after high school graduation or that college kids are skipping graduation ceremonies altogether and getting almost a year's head start in the job market. **The poll did not break down 分解 the respondents according to education levels and has therefore left its findings open to a lot of criticisms.** Even so, the full results are fascinating.

Goal in life	Average age expected to achieve this goal
Self-support	20.9 years old
<b>Moving out from parents' home</b>	<b>21.1 years old</b>
First full-time job	21.2 years old
College graduation	22.3 years old
Financially able to support a family	24.5 years old
<b>Married</b>	<b>25.7 years old</b>
Birth of first child	26.2 years old

155. When do those polled think they should leave home?

- (A) At 20.9 years of age
- (B) At 21.1 years of age**
- (C) At 21.2 years of age
- (D) At 22.3 years of age

156. Why do some people criticize the results?

- (A) The education level of the respondents is not given.**
- (B) The number of the respondents is too small.
- (C) The questions are comical.
- (D) Older people were not polled.

157. How soon after college do the young people polled expect to be married?

- (A) About 2 years
- (B) Within 3 years
- (C) About 3 and a half years (25.7 years - 22.3 years = 3.4 years)**
- (D) Four and a half years after

Questions 158-159 refer to the following information.

※ **One-Hour Tours**

Across the waterfront. Departs at 12:00, 1:00, 2:00 and 3:00 from Point Hudson's Long Dock. Saturdays and Sundays only by this schedule.

By charter 包船/機 weekdays. **\$6**

※ **Two-Hour Tours**

Expanded waterfront tour, to view the waterfront, the Fort and Point Wilson areas. Depart and return at the Boat Haven Dock. Departs 12:30 **weekdays only. \$12**

※ **Three-Hour Tours**

Leisurely ride to Sims Harbor, landing at Nordland's General Store as tides allow. **By advanced reservations only.** Departs 8:30 a.m. DAILY from Boat Haven Dock. **\$20**

158. What is true about the information?

- (A) The one-hour tours depart from Boat Haven Dock.
- (B) The two-hour tours are scheduled only on weekdays.**
- (C) A three-hour tour costs twelve dollars.
- (D) The leisurely rides land at Nordland's General Store daily.

159. Which tour requires reservations?

- (A) The two-hour tours
- (B) The three-hour tours**
- (C) The expanded waterfront tours
- (D) They all require reservations

Questions 160-162 refer to the following information.

- Orlando pledges 保證 1% of sales to the preservation 維護 and restoration 修復 of the natural environment. For further information, please write to Orlando Environmental Program, Box 1019, Ventura, CA 94126.
- For a catalog, the name of your nearest dealer, or further information, call 1-800-530-9224 (U.S.A. and Canada only) or check out our Web site: www.orlando.com
- Please contact the store from which you bought your Orlando product for a refund, exchange or repair. For certain items, damage due to wear and tear 扯裂 破洞 will be repaired at a reasonable charge.

**Care: Machine wash in cold water, gentle cycle. Line dry. Do not bleach.** 漂白

160. What is NOT included in this information?

- (A) How to wash the item
- (B) How to contact the company
- (C) How to get a catalog
- (D) How to reach the company by e-mail

161. What happens to 1% of the company's sales?

- (A) It is given as bonuses to the management.
- (B) It goes to the renovation of stores.
- (C) It goes to charity.
- (D) It is returned to the customers.

162. What best describes this company?

- (A) Energy-efficient 有效使用能源
- (B) Environmentally conscious 有意識
- (C) Cost-cutting
- (D) Anti-globalization 反全球化

Questions 163-166 refer to the following letter.

Dear Ms. Hartford,

If you watched the nightly news, by now you have heard the news of last night's fire that **all but** 幾乎 destroyed the Midwest Savings and Loan Association. As a depositor, no doubt this has raised your concern. **But I am writing you as president of the institution to assure you that your savings is safe and we are well on the way to recovery.**

It is true that the fire has completely destroyed our physical 實體的 location. You will no longer be able to transact business at our Meadowland Road headquarters. But technology has enabled us to save the bulk 大量 of our operation, and **your files and records are safe in our offsite storage facility.** We will be ready to transact business within two days of your receiving this letter.

**A temporary facility 設施 has been established at 2900 Broomsfield Court, where we will process over-the-counter 店面交易 transactions.** If you have a checking account with us, your checks will continue to be accepted and processed through Greydon Trust, our correspondent bank 聯行. **Your savings, insured by the Federal** Deposit Insurance Corp., are available to you any time.

If you have any specific questions, feel free to call the Midwest hotline at 800-999-1234. We thank you for your patience. A disaster like this is never easy to overcome, but your support makes it that much easier.

Best regards,

Robert Hendricks

President, Midwest Savings and Loan Association

163. Why was this letter sent?

- (A) To let depositors know that fires at the bank are very unusual.
- (B) To warn depositors of a fire at the bank.
- (C) To ask depositors for help in rebuilding the bank.
- (D) To assure depositors at the bank that their money is safe.**

164. What can depositors do until a permanent bank is established?

- (A) Use the temporary bank.**
- (B) Wait a few days until the new bank is built.
- (C) Open a checking account at Greydon Trust.
- (D) Call the Federal Deposit Insurance Corp. to withdraw money.

165. How about the depositors' files and records?

- (A) They were in a safe box in the basement.
- (B) They were stored in another place.
- (C) The money is safe.
- (D) The bank is asking for depositors to support bank anyway.

166. Why is the depositor's money available?

- (A) It is insured.
- (B) It was in a separate vault.
- (C) Donations will cover most of it.
- (D) With depositor's support the bank will not suffer.

Questions 167-170 refer to the following letter.

Dear Sir or Madam,

First of all, we at Via San Remo would like to extend our deepest gratitude 感激 for your continued patronage 惠顧 throughout the years. We find that, in these difficult economic times, the cost of maintaining the restaurant at the level at which we have served the community far exceeds 超越 projected 預期 revenue 歲收 in the future. Thus, with deep regret, we are closing our doors after 25 years of business in the area.

We will be open for business, with regular business hours, until June 30th. Again, we'd like to thank you and we hope to see you once again. You have been a valued customer and we will surely miss you, your family and guests.

Sincerely,

The Management

167. What is the purpose of this letter?

- (A) To announce a grand opening
- (B) To introduce new management staff
- (C) To inform of a closing
- (D) To notify customers of new business hours

168. What is this business' current situation?

- (A) It is located in a bad area.
- (B) It is re-opening elsewhere.
- (C) It is undergoing financial difficulties.
- (D) Its management has quit.

169. What kind of person will receive this letter?

- (A) A regular customer
- (B) A picky customer
- (C) Someone who comes in for the first time
- (D) Someone who gets acquainted with the manager

170. Who is this letter from?

- (A) The owner
- (B) The host and hostess
- (C) The managing staff
- (D) The head chef

Questions 171-174 refer to the following recipe.

**Tahini (Sesame Paste 醬) Salad Dressing**

- 2 cloves 蒜瓣 fresh garlic, crushed 壓扁
- Half-cup sesame paste 糊
- Quarter-cup soy sauce
- Quarter-cup lemon juice
- Half-cup virgin olive oil
- Quarter-cup water
- 1 teaspoon ground cayenne pepper 磨碎紅辣椒粉
- 1 teaspoon black pepper

In a saucepan, sauté the fresh, crushed garlic in the olive oil. Do this as slowly as possible and at the **lowest flame so that the garlic flavor comes out into the oil as much as possible and because virgin olive oil has a very delicate 美味 flavor** that can be ruined by too much heat.

Combine the sesame paste and water in a mixing bowl and **mix them using a wire whisk 攪拌器 until creamy smooth with no lumps.結塊** Doing this before adding other ingredients **makes the sesame paste easier to handle**. Add the soy sauce and lemon juice and cayenne and black pepper. When the garlic has been sautéed for as long as possible, but before turning brown, add the garlic and olive oil, and whisk them until evenly mixed. Drizzle 滴淋 on your favorite salads, or even on fresh, steaming bread.

171. Why should the sauté heat be low?

- (A) So that you can follow the other directions at the same time
- (B) So you don't burn the pan
- (C) To keep the flavor of the garlic and olive oil best
- (D) To conserve resources

172. How long should you mix the sesame paste?

- (A) Until it is bubbly
- (B) For 5 to 7 minutes
- (C) As long as is needed
- (D) Until it has no lumps

173. Why should you mix the sesame paste and water before other ingredients?

- (A) The other ingredients will ruin the flavor.
- (B) The sesame paste will become easier to work with.
- (C) The sesame paste will become richer.
- (D) The other ingredients get in the way.

174. Following the recipe's instructions, what can one make?

- (A) Sesame paste
- (B) Salad dressing
- (C) Pepper sauce
- (D) Sautéed garlic

Questions 175-176 refer to the following memo.

## MEMO

DATE: January 18, 2010  
TO: All Employees  
FROM: Carol Katster, Operations Manager

This is to notify you that as of Monday, January 25, our telephone system will be fully automated. We will no longer have operators nor a main switchboard 電話總機. The Human Resources Department will field 回答 misdirected 誤導 calls but will not take messages of any sort. You are responsible for the automated greetings of your personal line and the retrieval 收回 of any messages. Please refer to the message center manual that was distributed last week. For further information, please contact your department manager.

175. What is scheduled to take place?

- (A) The notification of all employees
- (B) The firing of all telephone personnel
- (C) The automation of their phone system
- (D) The distribution of new telephone lines

176. What will the Human Resources Department do?

- (A) Explain the new system
- (B) Leave message for interviewees
- (C) Pick up certain phone calls
- (D) Leave messages for employees

Questions 177-180 refer to the following column.

Q:

I have a pit bull puppy 小鬥牛梗犬 that is 2 months old, and is beginning to **get too rowdy 粗暴吵鬧** and hard-to-handle. I want to train him, but I don't want to hit him, because I am afraid that **hitting him might make him mean** when he gets older. What should I do?

A:

It is true that hitting an animal can sometimes cause it to **become ill-tempered**. And besides, you love your puppy, right? So why should you hit it? The answer is in alternative methods to correct bad behavior. Being persistent 堅持, and using a stern 嚴厲, strong voice is often all that is needed for your puppy to understand just what you mean. Every time your puppy does something you don't like, respond with a stern "NO!" and gently stop your puppy from jumping up on you or biting. You may be surprised at how puppies will learn to read your feelings just by the sound of your voice if you repeat it the exact same way every time.

**Remember, the key is repetition and persistence!**

177. Why does this person need advice about his or her puppy?

- (A) The puppy is unhappy.
- (B) The person doesn't like his or her puppy.
- (C) The puppy is mean.
- (D) The puppy is rowdy.

178. Why doesn't this person want to hit his or her puppy?

- (A) It hurts the hand.
- (B) When the puppy grows up it might become mean.
- (C) When the puppy grows up it might hit others.
- (D) When the puppy is mean, it bites.

179. What is the column's advice?

- (A) Repeatedly using a stern voice

- (B) Just hitting the puppy, and that it will be OK
- (C) Hitting persistently
- (D) Getting rid of the puppy

180. According to the column, what may hitting an animal cause?

- (A) To become limped 跛腳
- (B) To become nervous
- (C) To become irritable 暴怒 (ill-tempered)
- (D) To become friendly

Questions 181-185 refer to the following advertisement and announcement.

### Used Book Sale

Jeffrey's Used Book Warehouse is having its biggest sale ever. **The books have piled up so high that there is almost no room to move around here anymore; so all books are on sale!** Especially non-fiction! While all fiction is at least 40 percent off, non-fiction is at least 65 percent off ! Some non-fiction as much as 80 percent off ! Our huge store has so many books that you are sure to find something you like! **Buy five books and get one free (priced lower than 12 dollars) !** Sale ends at the end of next week.

Due to the **confusion over our former library borrowing policy**, Roosevelt County Public Library will be revising its system. While reference books were available for **checkout on Friday before (to be returned the following Monday)**, starting next week all reference will be for use in the library only. **All fiction will be available for a one-month checkout period** as opposed to the 5 week checkout before. Nonfiction checkout will remain unchanged. Thank you and keep reading!

181. Why is Jeffrey's bookstore having a sale?

- (A) The manager said so.
- (B) **They have too many books.**
- (C) They want to get more customers.
- (D) They like to have sales.

182. Why has the library's system changed?

- (A) The librarians were bored with the old system.
- (B) **The old system confused people.**
- (C) The old system angered people.
- (D) The librarians wanted change.

183. If you bought five books, which book could you get for free?

- (A) A fiction book

(B) A book priced lower than twelve dollars

(C) A non-fiction book

(D) Any one of them

184. How long could reference books be checked out?

(A) For one day

(B) For one week

(C) For two weeks

(D) For the weekend (on Friday, returning the following Monday)

185. How many weeks will all fiction be available for checkout?

(A) Four weeks

(B) Five weeks

(C) Two weeks

(D) Three weeks

Questions 186-190 refer to the following e-mails.

To: Book Club Online [order-info@globalview.com]

From:borisfrette@iphone.com

Subject:Replacement & Reimbursement 求償

Date: Sept. 25, 2010

To whom it may concern,

On September 18th I ordered a copy of Deception 欺騙 Point by Dan Brown and a copy of **Four Past Midnight by Stephen King** under my order number LW2503.

On opening the package received this afternoon, I found that it contained a copy of **Different Seasons** and a copy of **The Green Mile** by the same author, Stephen King. I regret that I can't keep these books as I have bought them already. Therefore I am **returning these books by express post for immediate replacement**, as I am really looking forward to reading the books I ordered.

By the way, I also hope that you would reimburse \$3, the postage, for the returned books. Please check your order records, and send the replacement ASAP.

Faithfully yours,

Boris Frette

To:borisfrette@iphone.com  
From: Book Club Online [order-info@globalview.com]  
Subject: Re: Replacement & Reimbursement

Date: Sept. 26, 2010

Dear Mr. Frette,

We are very sorry to learn from your e-mail yesterday that a mistake in dealing with your order was made. The mistake is entirely our own. I sincerely apologize for our neglect and the inconvenience caused to you. This occurred during this unusually busy season and also the fact that our staff were **exhausted**.

Two copies of the correct title have been sent to you today. Surely your account will be credited 入帳 with the invoiced value of the books and the cost of the return postage.

Our credit note is enclosed and we apologize again for our mistake.

Sincerely yours,  
Andrew Clave  
Manager, Service Center  
Book Club Online

----- Original Message -----

From: borisfrette@iphone.com  
To: Book Club Online [order-info@globalview.com]  
Sent: Feb. 25, 2010 2:32 PM  
Subject: Replacement & Reimbursement Replacement & Reimbursement

186. What did Boris ask for?

- (A) Paying back partially
- (B) Full repayment
- (C) Placing an order
- (D) **Exchanging books**

187. Who is the writer of Four Past Midnight?

- (A) Boris Frette
- (B) Andrew Clave
- (C) **Stephen King**
- (D) Dan Brown

188. Which of the books did Mr. Frette NOT order?

- (A) Deception Point
- (B) **The Green Mile**
- (C) Four Past Midnight
- (D) Book Club Online (it's not a book)

189. Why was the error made?

- (A) The staff were dog-tired.
- (B) The credit note was not enclosed.
- (C) The package was broken.
- (D) The order was cancelled.

190. When are the correct books delivered?

- (A) Sept. 25
- (B) Sept. 26
- (C) Sept. 18
- (D) afternoon, Sept. 18

Questions 191-195 refer to the following e-mails.

To:service@daffodilrest.com  
From:doberna@hotonline.net  
Subject: Complaints  
Date: February 28, 2010

To the Manager:

My family and I have been regular customers at your establishment 企業・機構 for the last seven years. I have always enjoyed not only the food but also the friendly atmosphere and outstanding service.

On Friday, February 26, I was quite shocked to find that you had completely changed your menu and hired a completely new staff without informing your customers. I was told that your restaurant had not been sold but that management had decided to give the restaurant a "facelift" in order to compete with the trendy new restaurant in town.

First of all, it is hard to believe that you gave no notice whatsoever to your customers about all this. Secondly, and more importantly, I see no reason for such drastic changes. You have a sizable base of loyal, satisfied customers who you will surely lose. The new restaurant in town is good but it is a chain restaurant that lacks the home cooking and the home-like atmosphere that were unique to the Daffodil.

We hope you will reconsider the changes you've made at the Daffodil.

Sincerely,  
Donald Berna

To: doberna@honline.net  
From: service@daffodilrest.com  
Subject: Re: Complaints  
Date: March 1, 2010

Dear Mr. Berna,

First and foremost, we deeply appreciate this opportunity to show our heartfelt 真誠的 thanks to you for your concern and continued patronage. 惠顧

The number of restaurants in this area has greatly increased throughout the past few years. Where there used to be family restaurants serving standard American food for example, is now a restaurant row with Mexican, Indian, Japanese, Filipino and Cuban restaurants, just to name a few. The Daffodil has to compete in a commercial environment so we have transformed it into an American style Italian dinner house.

We regret any inconvenience caused by the change of the Daffodil. You are still a valued customer and we are looking forward to your business.

Sincerely yours,  
Darren Carmil  
Senior Manager, **The Daffodil**

----- Original Message -----

From: doberna@honline.net  
To: service@daffodilrest.com  
Sent: Feb. 28, 2010 3:02 PM  
Subject: Complaints

191. What is the general tone of the first e-mail?

- (A) Congratulatory
- (B) Malicious 惡毒的
- (C) Disappointed
- (D) Sympathetic 同情心的

192. What is NOT the Daffodil known for?

- (A) Nice meals
- (B) A chain restaurant
- (C) The home cooking
- (D) The home-like atmosphere

193. What troubles Mr. Berna most?
- (A) The Daffodil did not notify its customers.
  - (B) The Daffodil decided to change locations.
  - (C) The Daffodil decided to close.
  - (D) The Daffodil totally changed.
194. When has the increase in international restaurants occurred?
- (A) In the past 7 years
  - (B) In the past few years
  - (C) On the weekends
  - (D) In February
195. What was this area like in the past?
- (A) Only Americans lived here.
  - (B) There used to be a lot of traffic.
  - (C) There were many fast food restaurants.
  - (D) There were many family restaurants.

Questions 196-200 refer to the following letters.

Dear Mr. Waltin,

This is to formally invite you to the reception of our company's 28th anniversary celebration which I have already mentioned to you by phone last week. The reception will be held in the International Convention Hall of the New Oriental Hotel. The formal invitation will be sent to you by express this afternoon.

The purpose of this reception is just to invite some of the important people who have supported us over the years so that we can show a small token 象徵性 of our gratitude.

We do hope that you will be able to spare the time to share this historical moment with us.

Sincerely yours,

Lois Vinster

Vice president,

Stastech Ltd Company

Dear Ms. Vinster,

No doubt there will be celebration taking place next month at your corporate headquarters, I would like to join those wishing you heartiest congratulations on your 28 years serving the automotive needs of Singaporean consumers.

As a major supplier to your firm for the past 12 years, we appreciate having had the opportunity to help position you as one of the preeminent 傑出的 manufacturers of automotive parts in the country. It has been a beneficial journey for both our firms, and we are glad to have been part of the excitement.

A toast to you on your 28th anniversary! Here's hoping the next 28 years will be even more successful for all of us.

Best regards,

Derek Waltin

Senior Vice President,

Cartech Company

196. Who is the writer of the second letter?

- (A) A member of a competing firm
- (B) A manufacturer of auto parts
- (C) A supplier of a car parts maker
- (D) A car manufacturer

197. How long have the two firms been connected?

- (A) 28 years
- (B) 12 years
- (C) 40 years
- (D) Not specified

198. What does Ms. Vinster's firm do?

- (A) Manufactures automobiles
- (B) Buys auto parts from manufacturers
- (C) Manufactures parts for automobiles
- (D) Supplies parts to an auto parts maker

199. How many times will Mr. Waltin have been informed of the invitation message?

- (A) 1 time
- (B) 2 times
- (C) 3 times (by phone, email, invitation card)
- (D) Not specified

200. In Vinster's letter, the word "token" in paragraph 2, line 3, is closest in meaning to \_\_\_\_\_.

(A) symbol

(B) keepsake 紀念品

(C) lot 批、套、組

(D) coin

▣ Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.