

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Author Ken Yabuki wrote a magazine article based on recent visit to Iceland.
(A) he
(B) his
(C) him
(D) himself
102. To the Adele's Apparel store that is nearest to you, select your state or country from the pull-down menu.
(A) afford
(B) create
(C) locate
(D) provide
103. The ink cartridge is designed for the SZ2000 laser printer should not be used with any other model.
(A) while
(B) and
(C) or
(D) also
104. Lonan Imports will work with any distributor to fulfill a customer request.
(A) directly
(B) directs
(C) directed
(D) directness
105. Products made by Izmir Vitamins are designed to promote and well-being.
(A) health
(B) healthy
(C) healthful
(D) healthfully
106. graduating from Laccord University, Jing Xiong worked for Osiris Financial Service.
(A) During
(B) After
(C) Next
(D) Above
107. Gyeong Designs recently changed its marketing strategy to target hotel and restaurant,
(A) to own
(B) owned
(C) owners
(D) own
108. Ulrich Electronics will provide free of any entertainment system purchased by June 30.
(A) assistance
(B) contract
(C) market
(D) installation

109. Jane Turngate was elected chairperson of the board of directors at Stellmann Corporation by a margin.
(A) narrow
(B) narrows
(C) narrowly
(D) narrowness
110. The Keenview television is ----- selling well, even though the advertising campaign just started.
(A) already
(B) often
(C) once
(D) previously
111. Today, Wichner Industries announced that it ----- opening an office in Kuala Lumpur to coordinate its overseas operations.
(A) be
(B) will be
(C) is being
(D) been
112. This is a ----- to renew your Chamber of Business membership, which expires on August 30.
(A) purpose
(B) conclusion
(C) question
(D) reminder
113. Grove Canoes' prices may ----- vary depending on changes in the cost of raw materials.
(A) occasion
(B) occasions
(C) occasional
(D) occasionally
114. The Estes Museum explores the life and work of artist Mariella Estes and is located just of Valparaiso, Chile.
(A) outside
(B) through
(C) next
(D) beyond
115. A 20 percent increase in revenue makes this the ----- year yet for the Sorvine Hotel Group.
(A) more profitable
(B) most profitable
(C) profiting
(D) profitably
116. The information you provide on this questionnaire is strictly ----- and will not be shared with any other vendors.
(A) potential
(B) concentrated
(C) dedicated
(D) confidential
117. Remove all items from your desk in preparation for the office reorganization, but do not attempt to move heavy furniture by -----.
(A) yourself
(B) yours
(C) your
(D) you
118. Dhyana Home Improvement routinely offers discounts to local nonprofit organizations that are ----- new buildings.
(A) addressing
(B) constructing
(C) investing
(D) centering

119. By the time Ms. Okada -----
in Incheon for the sales meeting, she
had already completed preliminary
negotiations by telephone.
(A) arrives
(B) arrived
(C) has arrived
(D) will arrive
120. ----- the terms of the contract, Mulz
Janitorial Service will clean all offices in
the Lundquist Building daily.
(A) As long as
(B) Because
(C) According to
(D) In order that
121. At Hemdom Beds, our goal is to
design ----- furniture while maintaining
comfort and function.
(A) innovatively
(B) innovations
(C) innovates
(D) innovative
122. Despite several setbacks, the restoration
of the Pratt Theater will be completed
----- of schedule.
(A) soon
(B) front
(C) early
(D) ahead
123. The visiting diplomat spoke only -----
at the international conference before
returning to Johannesburg.
(A) constantly
(B) frequently
(C) usually
(D) briefly
124. The Moore Landmark Society has asked
that city council members ----- the
demolition of the historic library.
(A) reconsider
(B) to reconsider
(C) reconsidering
(B) reconsidered
125. As stated in the company guidelines,
sales agents receive ----- for time
spent traveling to meet with clients.
(A) automation
(B) interruption
(C) compensation
(D) distribution
126. The well-known legal firm of Peterson,
Wong, and Lundgren, Inc., is -----
referred to as PWL.
(A) common
(B) commonness
(C) commonly
(D) commonality
127. Restaurant critic Pierre Dunn remarked
that the food served at Druss' Kitchen
has never been anything -----
superb.
(A) given
(B) but
(C) against
(D) by
128. Based on the ----- number of
advance ticket sales, we expect to
see record attendance levels at this
year's festival in Donegal.
(A) overwhelm
(B) overwhelms
(C) overwhelming
(D) overwhelmingly

129. Sassen Motors' newest car features a stylish dashboard design and a ----- interior.
(A) widespread
(B) plenty
(C) prevalent
(D) spacious
130. Civil engineer Lorenzo Raspallo ----- as the guest speaker at the fifth annual Bridge Conservation Colloquium next month.
(A) to confirm
(B) to be confirmed
(C) has been confirmed
(D) having been confirmed
131. Dr. Chan's groundbreaking research on hospital services has effectively redefined the basic of patient care.
(A) conceptualize
(B) conceptually
(C) concept
(D) conceptual
132. The environmental protection plans submitted to the council were developed by various organizations working ----- of each other.
(A) closely
(B) collaboratively
(C) primarily
(D) independently
133. Ms. Yao's final performance marks ----- only the end of an extraordinary career, but also her twentieth anniversary with the Rebelo Dance Company.
(A) not
(B) none
(C) neither
(D) nothing
134. Only candidates with extensive leadership experience will be considered for the -----position to the president.
(A) responsible
(B) advisory
(C) elementary
(D) apparent
135. Tallis Engineering is awaiting ----- that its new water tank designs meet legal specifications.
(A) verify
(B) verifies
(C) verified
(D) verification
136. Glasstown's mayor, Edward Raston, will ----- at the opening ceremony for the new Compton Bridge on May 18.
(A) encounter
(B) officiate 主持儀式
(C) generate
(D) experience
137. ----- interested in purchasing group tickets for a Clovett Theater production should contact Miriam Miller.
(A) Whoever
(B) Another
(C) Anyone
(D) Either
138. The unseasonably cold weather has ----- affected the availability of some fruits and vegetables in local supermarkets.
(A) adversely 不利第
(B) faithfully
(C) consciously
(D) accurately

139. Rigon Communications, a leading telephone service provider, is ----- the most notable businesses featured in this month's edition of *Best Enterprises*.

- (A) especially
- (B) primarily
- (C) among
- (D) considered

140. Great ----- in tourism levels have had a significant impact on the success of Darling Beach's small businesses.

- (A) fluctuations
 - (B) perceptions
 - (C) narrations
 - (D) obligations
-

PART 6

Directions: Read the texts below. A word or phrase is missing in some of the sentences.

For each empty space un the text, select the best answer to complete the text. Then mark the letter (A) , (B) ,(C) , or(D) on your answer sheet.

Questions 141-143 refer to the following letter.

Cesar Jimenez

11 Greenway Court, Apt. 4G

Franklin, WI 53133

Dear Mr. Jimenez,

Your supervisor and _____ have reviewed your request to extend your hours

141. (A) mine

(B) theirs

(C) they

(D) I

from 20 hours to 40 hours per week. Based on the high quality of your performance and the needs of your department, we have agreed to the time increase, effective January 2. The enclosed benefits booklet details the compensation that will be available to you as a full-time employee. Be sure to read this information _____ and submit the necessary paperwork before

142. (A) easily

(B) carefully

(C) suitably

(D) usually

January 2. In the meantime, please meet with your supervisor to discuss how this change _____ your job responsibilities.

143. (A) will impact

(B) has impacted

(C) is impacting

(D) to impact

Should you have any questions regarding your benefits or hours, I am available by phone (414-555-0186) or e-mail (d_richards@haroldsonelectric.com).

Sincerely,

Deborah Richards

Director, Human Resources

Questions 144-146 refer to the following information.

Get More with Klein!

Klein Mobile gives you _____! Customers can choose that perfect plan from

- 144. (A) change
- (B) discounts
- (C) quantity
- (D) options**

the wide variety that we offer.

Basic calling plans allow customers to choose between unlimited minutes or 200, 400, or 650 minutes per month. These plans include text message service but not Internet service. Premier calling plans, _____, allow customers to use

- 145. (A) provided that
- (B) on the other hand**
- (C) therefore
- (D) similarly

their phones to access e-mail, social networking sites, and more.

Though premier plans cost slightly more, they provide enhanced _____ features.

- 146. (A) interacts
- (B) to interact
- (C) interacted
- (D) interactive**

Questions 147-149 refer to the following letter.

Ramsey Wipers

Corporate and Residential Window Cleaning

July 9

Dear Mr. Tang,

At Ramsey Wipers, we work hard to provide our customers with superior cleaning services at reasonable rates. -----, because of advances in our

147. (A) Fortunately
(B) Globally
(C) Temporarily
(D) Potentially

window cleaning technology, we are now able to lower our rates while still providing the same quality service. You will see a 5 percent -----in your bill

148. (A) tax
(B) supplement
(C) reduction
(D) loss

from now on, beginning August 1.

Thank you for supporting your neighborhood cleaners. We look forward to -----

149. (A) continue
(B) continued
(C) continuing
(D) have continued

our outstanding relations with your company.

Sincerely,

Janet Green

Office Manager, Ramsey Wipers

Questions 150-152 refer to the following letter.

Azmah, Inc., Hits a Record

1 May--Azmah, Inc., one of Malaysia's leading electronics manufacturers, announced yesterday that it achieved record sales in the last quarter, Azmah's revenue jumped 18 percent to RM 144 million, with the increase largely-----

- 150.(A) driving
- (B) driven**
- (C) drives
- (D) is driving

by television sales.

Sales of flat-screen models alone rose nearly 30 percent over sales figures from the previous quarter. -----, production costs also reached record highs.

- 151. (A) in other words
- (B) Otherwise
- (C) For example
- (D) However**

Azmah reports its profit margins have been reduced by 20 percent because of the rising prices of computer chips and other electronic -----.

- 152. (A) compositions
- (B) combinations
- (C) components**
- (D) compartments

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following survey.

Thank you for dining at Callaghan's!

For a chance to win a Callaghan's gift card, please use the survey form below and tell us what you think about your visit. **Forms must be completed in full to be entered in the monthly drawing.**

Name: _____

Telephone number or email address: _____

Meal: Breakfast Lunch Dinner

Quality of food: Excellent Good Fair Poor

What else did you enjoy about your dining experience?

Watching the large-screen TV Listening to **musicians**

Relaxing on the **garden patio** **Service** Other: _____

Please leave this form in the box at the front register or with a member of the waitstaff. We hope to see you again soon.

153. What must a customer do to be eligible to win a gift card?

- (A) Have a waitstaff member sign the survey
- (B) Submit a completed survey**
- (C) Join the Callaghan's mailing list
- (D) Refer another customer to Callaghan's

154. What is NOT mentioned on the Callaghan's survey form?

- (A) **Live** entertainment
- (B) Daily specials**
- (C) **Outdoor** dining
- (D) Lunchtime **service**

Questions 155-156 refer to the following Web page.

www.villaraval.co.es/features

Villa Raval

Our hotel offers:

- * Beautiful guest rooms with city views
- * **Free wireless Internet** access in each room
- * An award-winning **restaurant, *Cafe Azul***, serving lunch and dinner
- * **Banquet and meeting rooms for up to 60 people**
- * **Ten percent off your bill at the on-site spa and restaurant**
- * Vouchers for reduce admission to the aquarium, the zoo, and nearby museums.

[Click here](#) to make your reservation or **call** +34 93 555 0142

Villa Raval • La Rambla, 555 08022 Barcelona

155. What is suggested about Villa Raval?

- (A) It no longer accepts reservations **by phone.**
- (B) It is located in a historic area of the city.
- (C) **It includes space for business functions.**
- (D) It charges a small **fee for Internet**

access.

156. According to the Web page, what is offered at a discount?

- (A) Transportation to area attractions
- (B) **Dinner at Cafe Azul**
- (C) Catering services
- (D) Guest rooms

Questions 157-158 refer to the following advertisement.

Perelman Furnishings is seeking a person to deliver furniture Monday through Friday from 8 00 A.M. to 5:00 P.M. Responsibilities include transporting goods by truck, delivering orders to customers, and **assembling pieces as needed**. Must be **courteous** and professional. Must be able to lift heavy items and **use tools** for moving and **assembly**. Valid **commercial driver's license** and excellent driving record required. Call delivery supervisor Jun Mifune at 237-555-0109.

157. According to the advertisement, what must applicants be able to do?

- (A) Put together furniture
- (B) Make Saturday deliveries
- (C) Telephone customers
- (D) Supervise employees

158. What is NOT mentioned as a requirement of the job?

- (A) Polite behavior
- (B) Immediate availability
- (C) The ability to use tools
- (D) A special type of driver's license

Questions 159-161 refer to the following Web page.

Millan Property Management
892 Hollydell Street
Ottawa, Ontario K1P 5G2

June 8

Claudia Porter
92 West Blackwood Road
Toronto, Ontario M5H 2M9

Dear Ms. Porter:

I am enclosing a copy of the signed contract for the lease on apartment 1A at 172 Carleton Street, Ottawa, Ontario K1N 9M9. I have received your payment of \$3,000. Half of this sum will be held as a security deposit for the property, and the other half will be applied to the first month's rent.

According to the terms of the lease, you will be allotted one parking space. Heat, water, and electricity are not included in the rent. Therefore, you will need to make arrangements to activate these with the utility companies. Likewise, cable television service is not provided; to set up service, please contact a cable company directly. The apartment is unfurnished; however, the kitchen included a microwave oven, dishwasher, refrigerator, and stove. **A new washing machine and clothes dryer were installed last week.**

Your key will be available at the office after June 30. If you have any questions, please call me at (613) 555-0155.

Sincerely,

AnKur Gupta

AnKur Gupta
Millan Property Management

159. Why did Mr. Gupta send the letter to Ms. Porter?
- (A) To remind her to send a rent payment
 - (B) To provide her with rental information**
 - (C) To ask whether she had returned a contract
 - (D) To request that she mail a security deposit

160. According to the letter, what is included in the rent?

- (A) The cost of electricity
- (B) Cable television service
- (C) A parking space**
- (D) Telephone service

161. What was recently added to the apartment?
- (A) A heating system
 - (B) A microwave oven
 - (C) Living room furniture
 - (D) Laundry appliances**

Questions 162-164 refer to the following article.

MILAN, Italy--Few industries change as rapidly as the fashion industry, in which designers are constantly trying to create innovative versions of traditional garments. Even so, last week's fashion show in Milan was particularly notable for the vast number of garments made partly or entirely out of silk. From eveningwear to sportswear, many designers featured colorful silks in their collections.

The designers were likely responding to a market trend: a dramatically increased demand for colorful silk products. "Our sales

of silk shirts and dresses have reached an all-time high," said **Christina Alvarez, a buyer for Gatsby's in London. "Silk items have been flying off the racks."**

Economic analysts were surprised by the trend, since they had predicted that the rise of dry-cleaning costs would take a toll on silk manufacturers. However, comfort may have been a greater factor than price, especially **given the unusually hot weather this past summer.** "Today's silk garments," said Ms. Alvarez, "are lighter and cooler than many other types of clothing."

162. What does the article discuss?

- (A) A growing demand for Italian dress designs
- (B) An increase in the number of fashion shows each year
- (C) A rise in the popularity of a certain clothing material**
- (D) A change in the cost of products made in England

163. Where does Ms. Alvarez most likely work?

- (A) At a department store**
- (B) At a marketing agency
- (C) At a fashion magazine
- (D) At an economic consulting firm

164. According to the article, what is the reason for the market trend?

- (A) More colorful advertisements
- (B) Improved cleaning techniques
- (C) Warm weather conditions**
- (D) New manufacturing practices

Questions 165-167 refer to the following letter.

Mei Hayashi
Piedmont Publishing
1452 Magellan Drive
Chicago, IL 60602

September 4

Dear Ms. Hayashi:

Recently you requested permission on behalf Charles Stanton, managing editor of Piedmont Publishing, to reprint "Expanding X-Ray Capabilities" by Dr. Mia Giordano. The article was originally published in Medical Technology Journal on April 8 of this year.

You indicated that the material requested will be used as a chapter in a medical encyclopedia currently being compiled by Mr. Stanton.

After reviewing the request, Dr. Giordano has provided her permission; note that a credit line acknowledging Dr. Giordano's work must be included. The contract acknowledging legal permission for Piedmont Publishing to reprint the material is enclosed. This document specifies how Dr. Giordano should be credited.

Please refrain from utilizing or publishing any of the material until the contract has been completed, signed, and returned to me. If you have any questions, please call me at 847-555- 0188 or e-mail knldlaye@smtpubs.org.

Sincerely,

Karim Ndiaye

Karim Ndiaye, **Publisher**
Society of Medical Technology

Enclosure

165. What is the purpose of the letter?

- (A) To authorize the use of an article
- (B) To ask questions about a contract
- (C) To submit an article for publication
- (D) To request technological assistance

166. Who most likely is Ms. Hayashi?

- (A) A member of the Society of

Medical Technology

- (B) A writer of technology articles
- (C) An assistant to Mr. Stanton
- (D) A student of Dr. Giordano's

167. What must be returned to Mr. Ndiaye?

- (A) A medical journal
- (B) A legal document

(C) A credit application

(D) A subscription form

Questions 168-171 refer to the following advertisement.

Karanja Tea Plantation Tour

Karanja Road, Molongo, Kenya

Phone: 254-20-275-0015

Surrounded by beautiful scenery and located just one hour outside Nairobi, the historic Karanja Tea Plantation provides the perfect respite 暫息 from the city noise and crowds.

Join us on a tour and learn how tea is grown, harvested, and processed. Visitors begin with a scenic tour around **the grounds of the plantation** to view tea plants from seedlings to mature bushes. **The harvest season runs February through November, and guests can watch** as the leaves are carefully picked by hand. **This walk** is followed by a tour of the tea processing facility where the raw leaves are dried and packaged. The tour concludes with a **tasting of our most popular teas** and a **traditional snack** in our Tea House Cafe. Our gift shop offers a wide array of specialty teas and a selection of original design teapots and accessories for purchase.

These reasonably priced tours are available Wednesday through Sunday from 9:00 A.M. to 5:00 P.M. The farm is closed December and January. A shuttle bus, which can accommodate up to 12, is available if you need transportation from Nairobi. It departs from Capital Market on Ngugi Street at 9:00 A.M. and returns at 5:00 P.M. **Please call a day in advance if you wish to request bus service.**

168. What is indicated about the Karanja

Tea Plantation?

(A) It operates a tea shop on Ngugi

Street.

(B) It offers discounts for large

groups.

(C) It gives tours only during harvest

season.

(D) It opened one year ago.

169. The word "grounds" in paragraph 2,

line 2 is closest in meaning to

(A) owners

(B) elements

(C) property

(D) evidence

170. What is NOT included in the price of

the tour?

(A) A **walk** through the plantation

(B) A **light meal**

(C) A **sampling** of tea

(D) A unique teapot

171. In the advertisement, why are people

instructed to call the Karanja Tea

Plantation?

(A) To cancel a reservation

(B) To arrange a tour for more than 12
people

(C) To request a tour on Sunday

(D) To schedule transportation

Questions 172-175 refer to the following e-mail.

To: All employees
From: Sarwar Ahmed
Date: May 13
Subject: Construction notice

Starting May 18, construction will begin at Abrinton Insurance headquarters. We are very excited about the renovations to our office space and believe that they will enhance our work environment tremendously. However, during the construction period, we ask that employees make some basic changes to their office routines.

First of all, please use only the back door until May 26, as the front door will be blocked. In addition, the kitchen on the first floor will be inaccessible while it is being updated. Consequently, all employees must use the third-floor kitchen until the update is finalized on May 28. Since we will be sharing a much smaller kitchen space, please label the food items you keep in the refrigerator and minimize the time you spend on food preparation in the kitchen. Apart from some unavoidable noise and extra traffic, the second through fourth floors should not be affected by construction.

If the construction crew is able to complete the work on schedule, the renovations will be finished on June 2. Thank you in advance for your patience.

Sarwar Ahmed
Facilities Manager

172. What is the purpose of the e-mail?
- (A) To explain temporary changes in the workplace
 - (B) To provide steps for a kitchen renovation
 - (C) To describe different construction techniques
 - (D) To repeat company policies on kitchen use
173. What are employees instructed to do?
- (A) Avoid making noise
 - (B) Use a different entrance
 - (C) Modify their work hours
 - (D) Clean out the refrigerator
174. When will the update to the first-floor kitchen be completed?
- (A) On May 13
 - (B) On May 18
 - (C) On May 26
 - (D) On May 28
175. The word "traffic" in paragraph 2, line 7 is closest in meaning to
- (A) movement through an area
 - (B) transportation of shipments
 - (C) communication
 - (D) trade

Questions 176-180 refer to the following article.

5 February--The construction of the long-awaited Alitas International Airport has been completed. The airport is intended to relieve overcrowding at Garas Regional Airport, and government officials hope that the new facility will further contribute to the growth of tourism on the island of Ponta Mira.

In recent years, new hotels have appeared in Mona City, Ponta Mira's capital, and the island has seen an increase in the number of tourists.

However, the growth of tourism had been hampered by the fact that, because of its proximity to the water, Garas Regional Airport cannot be expanded to accommodate an increased volume of traffic.

Additionally, long lines in **crowded ticketing and baggage areas and lack of space in waiting areas of the terminal were noted by travelers** as reasons to avoid the airport. While the island can be

reached by ferry, this option is available only from the seaside cities of Port-de-Bastique and Reolas. Tourists have to fly to one of these destinations and then embark on a sea journey that takes at least 90 minutes.

Lipali was chosen as the site for the new airport because it is away from the city, providing ample room for a spacious facility, **complete with several eateries**, comfortable waiting areas, expanded ticketing areas, and Internet access.

Travelers using the new Alitas International Airport can easily get to and from the facility by bus or car. Moreover, to increase access, an express railway connection between Mona City and the new airport is under construction, with expectations that it will be fully functional before the end of the year.

176. What is suggested about Ponta Mira?

- (A) It is constructing new government offices.
- (B) it is closing one of its airports.
- (C) It is a popular vacation destination.**
- (D) It is located near a lake.

177. Why have travelers complained about Garas Regional Airport?

- (A) Baggage is frequently lost.
- (B) The ticketing system is outdated.
- (C) The airport is far from the city.

(D) The terminal is too small.

178. In addition to air travel, how can travelers get to Ponta Mira?

- (A) By boat**
- (B) By train
- (C) By car
- (D) By bus

179. Where will the new airport be located?

- (A) In Lipali**
- (B) In Mona City
- (C) In Port-de-Bastique

(D) In Reolas

180. According to the article, what is available at Alitas International Airport?

(A) Free public transportation to the

capital

(B) An express check-in service

(C) A number of dining options

(D) An on-site hotel

Question 181-185 refer to the following Web site and letter

www.brisbanesciencemuseum.org/membership

Brisbane Science Museum

The benefits of joining the Brisbane Science Museum are numerous. All members receive free annual admission to the museum, including the Wayver Planetarium and Dinosaur Gallery, and **are invited to members-only lectures, parties, and other gatherings**. Members also receive reduced rates on special exhibitions, a 10 percent discount on all purchases made in the **museum store**, \$5 off tickets to all **films at the 3-D Film Center**, and priority registration for all workshops and tours.

Choose from the following membership levels:

Student \$25

For an individual age 26 and under (with valid student identification)

Standard \$45

For an individual of any age

Museum Circle \$60

For an individual plus one guest (guest card must be used in conjunction with member card); includes complimentary parking

Museum Household \$85

For two adults and up to four children age 18 and under (one family card issued); includes complimentary parking

Brisbane Science Museum

14 High Street

Brisbane City QLD 4000

(073) 363-0110

24 August

Jin-Sook Choi

86 Morgan Road

Spring Hill QLD 4004

Dear Ms. Choi:

I am glad that you have **decided to renew your membership** to the Brisbane Science Museum.

Your membership fee helps fund the maintenance of our permanent exhibitions, the cost of special

exhibitions, and important scientific research.

Please take a few moments to review your membership information on the reverse side of this letter. If you have questions about your membership, please contact us by phone.

Your membership card, guest card, and parking permit are enclosed. I have also included a copy of our most recent visitor guide, which includes a feature article on the opening next month of the *Sun and Wind Power* exhibition; advance sales begin on 1 September.

We hope you enjoy your membership and take advantage of all that the Brisbane Science Museum has to offer.

Sincerely,

Craig Tremaine

Craig Tremaine
Director of Membership

Enclosure

181. What is NOT mentioned as a feature of the Brisbane Science Museum?
- (A) A cafeteria
 - (B) A parking area
 - (C) A movie theater
 - (D) A gift shop
182. What is listed on the Web site as a benefit of museum membership?
- (A) A discount on workshops
 - (B) A subscription to a newsletter
 - (C) Access to a members-only Web site
 - (D) Invitations to special events
183. Why did Mr. Tremaine send the letter to Ms. Choi?
- (A) To provide her with membership passes
 - (B) To request a donation for a future exhibition
 - (C) To ask that she provide additional information
 - (D) To invite her to give a lecture
184. What membership did Ms. Choi purchase?
- (A) Student
 - (B) Standard
 - (C) Museum Circle
 - (D) Museum Household
185. What is suggested about Ms. Choi?
- (A) She registered for a tour of the Dinosaur Gallery.
 - (B) She purchased tickets to *Sun and Wind Power*.
 - (C) She recently attended a lecture at the museum.
 - (D) She had been a member of the museum previously.

Questions 186-190 refer to the following advertisement and e-mail.

Agosti Apparel

Shirt Special

Don't miss this special deal on select colors and sizes of our

Classic

Shirt-now only \$44. This long-sleeved dress shirt was an instant hit

when it was first introduced ten years ago, and it has

remained our

most popular product. Made from a blend of cotton and

polyester, the

shirt is wrinkle resistant. Imported. Machine wash and dry.

To purchase, visit our store at 500 Raymond Boulevard, New

London,

CT 06320, or call 1-800-555-0192 and provide the product

number.

Medium

Large

Deep red

SC-021

SC-030

Aspen green SC-023 SC-031

Cool cream SC-024 SC-034

Powder blue SC-027 SC-036

Absolutely no refunds on promotional items. Promotion runs

from

February 14 through February 28.

From: abisset@vonocorp.com

TO: help@agostiapparel.com

Subject: Shirt exchange

Date: February 21

Dear Customer Service,

On February 15 I ordered a **Classic Shirt**, product number **SC-030**, which I received on February 20. After trying it on, I realized that the shirt is too large for me, so I would like to exchange it for a size medium shirt. However, my work requires that I move abroad for an extended period of time; **I am scheduled to leave on the evening of February 27**. I sent the shirt to you by regular mail today. Will my exchange be processed in time for me to receive the new shirt at my current address? If not, would I be required to pay additional charges for having the shirt sent to my new location in Paris, France? In that case, I would like to request a refund.

Thank you for your help.

Alain Bisset

shirts

186. What is suggested about the Classic Shirt?

- (A) It is available in **four sizes**.
- (B) It is manufactured in **New London**.
- (C) It must be washed **by hand**.
- (D) it is a best-selling item.**

(B) By ordering during a certain time period

- (C) By providing a special account number
- (D) By joining a mailing list

187. How can customers obtain a discount on the shirt?

- (A) By purchasing a minimum of two

188. What color shirt did Mr. Bisset order?

- (A) Deep red
- (B) Aspen green
- (C) Cool cream
- (D) Powder blue

189. By when must the smaller shirt be delivered to Mr. Bisset's current address?

- (A) By February 15

(B) By February 20

(C) By February 27

(D) By February 28

190. What is suggested about Mr. Bisset?

- (A) He will soon leave for a vacation.
- (B) He will not be able to receive a refund.
- (C) He has not yet returned the shirt.
- (D) He has recommended the shirt to a colleague.

Questions 191-195 refer to the following e-mail and letter.

From: Hannah Grant <granth@lynottconsulting.ie >

To: Siobhan Sullivan <ssullivan@harmont.ie >

Date: 12 March

Subject: Arjun Verma

Dear Ms. **Sullivan**,

Arjun Verma listed you as a **reference** when he applied for the position of equities analyst at Lynott Consulting. I have had a preliminary phone interview with Mr. Verma, and he is now under consideration for a final interview. **Since you were his supervisor**, I would like to get your review of his performance at **Harmont & Company** in the position of junior analyst. **Particularly, I would like to know about his ability to use Allox Pro, STYS Technology, and other statistical software programs.** Additionally, since the position here requires some supervisory skills, did he have an opportunity to manage any staff members?

Thank you for your time and help.

Sincerely,

Hannah Grant

Market Equities Director

Lynott Consulting

Dublin • Glasgow • Hong Kong • Singapore

25 March

Arjun Verma

40 Pace Park
Ongar, Dublin 15

Dear Mr. Verma,

Based on the strong referral I received from Siobhan Sullivan, I would like to invite you to a final interview for the position of equities analyst at the Lynott Consulting headquarters in Dublin. Ms. Sullivan noted that not only did you complete bimonthly statistics workshops offered by your previous employer, but you also trained junior members in the department, with much success. Ms. Sullivan also confirmed that you are a highly skilled user of Allox Pro and STYS Technology. As part of our interview process, we ask candidates to use both of these programs to analyze market data and provide recommendations. I trust this part of the interview will go very smoothly for you.

Please contact me at granth@lynottconsulting.ie to schedule a date and time to meet.

I look forward to hearing from you.

Sincerely,

Hannah Grant

Hannah Grant
Market Equities Director

191. What is suggested about Mr. Verma?
- (A) He is moving to Dublin.
 - (B) He is searching for an entry-level job.
 - (C) He has interviewed for a new position.
 - (D) He has recently received a promotion.
192. Who most likely is Ms. Sullivan?
- (A) A developer of Allox Pro
 - (B) An analyst for STYS Technology
 - (C) A job candidate at Lynott Consulting
 - (D) A manager at Harmont & Company
193. According to the e-mail, what is required of the equities analyst?
- (A) Strong academic performance
 - (B) Effective presentation abilities
 - (C) Technical writing skills
 - (D) Specific software experience

194. Why does Ms. Grant write to Mr. Verma?
- (A) To inform him of a decision
 - (B) To invite him to a workshop
 - (C) To ask that he collect some data
 - (D) To request that he process an application
195. What is suggested about Harmont & Company?
- (A) It frequently invests in new technologies.
 - (B) It regularly provides training for employees.
 - (C) It operates in four international cities.
 - (D) It plans to expand its financial services.

Questions 196-200 refer to the following announcement and e-mail.

Sant Business Reporting, a leading source of information on global business and financial news, has internships available at its headquarters at the Henston Corporate Center in the following areas:

- **Newsroom:** Research story ideas, answer phones, respond to e-mail correspondence, and provide support to newsroom staff. Knowledge of current business events is required.
- **SantNews.com:** Proofread, edit, and update online content for the online editorial staff. Excellent writing and editing skills are a prerequisite. **A writing sample is mandatory.**
- **Studio Operations:** Assist engineers and technicians with cameras, microphones, lighting, and other **television studio** equipment. Experience using audio-visual equipment is essential. Please supply two references.
- **Archives:** Organize video, audio, and written content in the company archival system. Search the system for content requested by various departments. The position demands a detail-oriented intern with strong research skills.

Candidates should be currently enrolled in a degree program in a related field or have recently graduated. **Interns must work at least twenty hours per week**, have **superior communication and computer skills**, and have an interest in broadcast news. To be considered, complete an application, available from www.santbusiness.com/intern, and forward it, along with your resume, to internship@santbusiness.com by May 15. Some departments require additional materials; include

these with your application as needed.

From: rpoznanski@drea.edu

To: internship@santbusiness.com

Date: May 5

Subject: Available Internship

Attachment: RP_resume.txt; RP_writing_sample.txt

To Whom It May Concern,

I am writing to apply for an internship at Sant Business Reporting. Please find attached my application, resume, and **the required writing sample**.

As a communications major at **Drea University** with previous experience as a **research** assistant at Blakely Media Outlet and as an administrative assistant at Rinwell Corporation, I am an ideal candidate for your internship. **Currently, I am employed on a part-time basis at my university's library** but can work at Sant Business Reporting for **fifteen hours weekly** throughout the summer as well as the academic year.

I hope to hear from you soon.

With best regards,

Robert Poznanski

196. What is suggested about Sant Business Reporting?

- (A) It provides housing for interns.
- (B) It sells financial training videos.
- (C) It offers certificates in journalism.
- (D) It broadcasts news on television.**

197. What is required of all internship applicants?

- (A) An advanced degree in business
- (B) An ability to communicate effectively**
- (C) Previous work experience in journalism
- (D) Two letters of reference

198. What department is Mr. Poznanski most likely applying to?

- (A) Archives
- (B) Newsroom
- (C) SantNews.com**
- (D) Studio Operations

199. Why might Mr. Poznanski's application be declined?

- (A) He is available for fewer hours than required.**
- (B) He was employed by Sant Business Reporting in the past.
- (C) He cannot work during the academic term.

(D) He did not provide his application
by the deadline.

200. Where does Mr. Poznanski currently
work?

(A) At Blakely Media Outlet

(B) At Drea University

(C) At Henston Corporate Center

(D) At Rinwell Corporation

