

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

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|---|---|
| <p>101. We are going to be requesting verification 查證 of identification from each passenger, including a copy of _____ passport.</p> <p>(A) you
(B) your
(C) yours
(D) yourself</p> | <p>102. Tranwestern _____ the rumors concerning the closing of the North American call center that was reported in the newspaper.</p> <p>(A) transferred
(B) bothered
(C) fo'mented 煽動
(D) confirmed</p> |
| <p>103. Had the _____ equipment been prepared in advance, the meeting would not have run so late.</p> <p>(A) required
(B) doubted
(C) spoken
(D) contacted</p> | <p>104. _____ before the proliferation 擴散 of railroads, the canal 運河 system has fallen into disrepair 荒廢 since its heyday 全盛期 during the early 19th century.</p> <p>(A) Construct
(B) Constructed (Though it was ...)
(C) Construction
(D) Constructing</p> |
| <p>105. The merger 合併案 will affect both companies, though workers at Gramco will feel the changes less acutely 劇烈地 _____ their counterparts 交易對方 at Bonton Industries.</p> <p>(A) by
(B) of
(C) to
(D) than</p> | <p>106. Kevin Gardner at the conference center assured me that the resources of the entire staff would be put at my _____ 任由處置 during the three-day seminar.</p> <p>(A) disposition
(B) dispose
(C) disposing
(D) disposal</p> |

<p>107. When evaluating mutual funds, I discovered that many growth funds compared _____ to riskier international ones.</p> <p>(A) favor (B) favorite (C) favoring (D) favorably</p>	<p>108. Improvements have been _____ as a result of outsourcing 外包 to a firm that specializes in distribution.</p> <p>(A) negligent (B) exponential 指數、大幅度的 (...growth, increase) (C) distracted (D) frequented</p>
<p>109. Please see our website for _____ with installation issues and error messages.</p> <p>(A) calculations (B) help = assistance (C) preparedness (D) cost</p>	<p>110. Marge Frist of Novabuns _____ by both the management and staff of the company.</p> <p>(A) is respecting (B) has respected (C) to be respected (D) was respected</p>
<p>111. While nobody present at the meeting disputed the _____ of the acquisition 收購案, there was some question as to the cost of integration.</p> <p>(A) valuable (B) value (C) valueless (D) valued</p>	<p>112. There are concrete reasons to be optimistic, including new retail outlets _____ with franchising 經銷權 opportunities.</p> <p>(A) along with 與...一起 (B) not (C) will be (D) additionally</p>
<p>113. One of the factors that resulted in the efficiency _____ over the past quarter included the retraining of our assembly line workers.</p> <p>(A) improving (B) improve (C) improvements (D) improves</p>	<p>114. Scientists continued experimentation despite claims from activist groups that _____ were polluting the environment and adversely 不利地 affecting wildlife.</p> <p>(A) theirs (B) they (C) themselves (D) their</p>
<p>115. Makley Sportswear forgoes 拋棄 more traditional marketing methods in favor of _____ high-profile athletes in extreme sports.</p> <p>(A) sponsor (B) sponsored (C) sponsoring (D) sponsors</p>	<p>116. The amount of the debt _____ any talk of an out-of-court settlement.</p> <p>(A) preclusion (B) precluded 排除、防止 (C) preclude (D) precluding</p>

<p>117. Brochures were printed in order _____ the items that were featured in the spring catalog.</p> <p>(A) supplementation (B) were supplemental (C) supplement (D) to supplement</p> <p>119. There were several entry-level _____ available as late as last week, though they may have been filled by now.</p> <p>(A) open (B) opens (C) openings (D) opened</p> <p>121. _____ anyone had asked, the spokesperson was prepared to provide actual sales figures to support the claims of management.</p> <p>(A) If (B) Only (C) How (D) Even</p> <p>123. Before Bertha Gibson was promoted to her current position of vice-president of sales, she _____ an expert in marketing and advertising.</p> <p>(A) is becoming (B) had become (C) becoming (D) becomes</p> <p>125. They paid for the _____ to the rented car after being involved in an accident.</p> <p>(A) damage (B) damaging (C) damaged (D) damages</p>	<p>118. Pollard Manufacturing was awarded the contract because they allow us to _____ our somewhat disorganized manufacturing infrastructure.</p> <p>(A) consolidate 聯合、鞏固 (B) invalidate 使無效 (C) conflate 合併 (D) rebate 貼現、退還(tax rebate 退稅)</p> <p>120. The technique was developed early last century, but the practical _____ was not proposed until 50 years later.</p> <p>(A) obligation 義務、責任 (B) application (C) indication (D) evacuation 淨空、撤離</p> <p>122. Investors hoping for superior _____ should avoid day trading and focus on buying small, up-and-coming companies in developing industries.</p> <p>(A) return (B) returning (C) returns 收益、利潤 (D) will return</p> <p>124. The security guard at the facility _____ saw the thief come over the fence insisted that the intruder 入侵者 was acting alone.</p> <p>(A) who (B) when (C) where (D) how</p> <p>126. Due to the stressful nature of the position, employees in the command center _____ on a monthly basis.</p> <p>(A) will be rotated 輪調 (B) rotation (C) rotating (D) rotates</p>
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<p>127. That all employees are required to sign a non-disclosure agreement when hired is _____ in this competitive environment.</p> <p>(A) expectation (B) expecting (C) expected (D) being expected</p> <p>129. Jack Lombard and Rita Morales had _____ opportunity to discuss the specifics of the deal because of the busy agenda set for the conference.</p> <p>(A) little (B) few (C) hardly (D) rare</p> <p>131. What you really ought to do is _____ all correspondence, including email, just in case you are ever called upon to justify your decision</p> <p>(A) retain (B) retained (C) to retain (D) retention</p> <p>133. Consistency is something that analysts like to see in a company and the _____ personnel changes ought to impress them.</p> <p>(A) occupational (B) infrequent (C) conventional 傳統的 (D) unmitigated 未緩和的</p> <p>135. Whistle-blower 發出警告者 who want to expose unethical business practices can be assured of _____, thanks to the newly revised reporting processes.</p>	<p>128. With the additional branches opening over the course of the past year, Greg has tried to divide his time _____ among all of them.</p> <p>(A) presently (B) numerously (C) primarily (D) evenly</p> <p>130. While not _____ guilt, Phil Abram's seemed to be hiding something at the press conference.</p> <p>(A) admission (B) admitting (C) admitted (D) admit</p> <p>132. Due to the weather and the delays caused _____ ongoing reservations at the airport, the chairman of the committee was unable to arrive in time for the vote.</p> <p>(A) from (B) with (C) by (D) on</p> <p>134. It was impossible to follow the logic of the sales manager given the _____ description he gave of the prototype development process.</p> <p>(A) simultaneous 同時的 (B) respected (C) current (D) vague</p> <p>136. The name of the product is trademarked and they are looking into _____ the entire manufacturing protocol 協議.</p>
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<p>(A) anonymous (B) anonymously (C) anonymity (D) anonymities</p> <p>137. Although financial records are required by law to be preserved for ten years, it is common _____ in the field to keep them even longer. (A) practice (B) background (C) relief (D) intelligence</p> <p>139. Had you selected the second-hand machinery, the equipment would have _____ twenty percent less. (A) paid (B) reduced (C) cost (D) spent</p>	<p>(A) patent (B) patents (C) patented (D) patenting 取得...專利</p> <p>138. After spending millions of dollars in consultants fees, the firm has still not seen the type of improvement that _____. (A) predicted (B) had predicted (C) will be predicted (D) had been predicted</p> <p>140. _____ have we seen the type of economic environment that has plagued 使煩惱 all of Asia over the past ten months. (A) Usually (B) Easily (C) Rarely (D) Annually</p>
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Part 6

Directions: Read the texts below. A word or phrase is missing in some of the sentences. For each empty space in the text, select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141-144 refer to the following notice.

To: All employees
From: Human Resources
Subject: Help us Recruit!

Fructobuns is opening two new manufacturing facilities over the _____ two

141. **(A) next**
(B) soon
(C) down
(D) recent

month and we need to hire reliable line assembly workers, clerical 文書 staffers, and delivery drivers. What a better place to start our _____ than with you, the best employees

- 142.(A) notice
- (B) search
- (C) beginning
- (D) trip

in the industry?

Do you know someone looking for a change in career? Do you have friends in the Altamont or Georgetown metro areas? Let them _____ that we'll be in their areas for open

- 143.(A) know
- (B) known
- (C) knowing
- (D) knowledge

houses in May (May 16 in Altamont and 23 in Georgetown). Have them come in for an interview. If they mention your name, we'll give _____ a \$5.00 gift certificate

- 144.(A) you
- (B) your
- (C) yours
- (D) yourself

yourself to Arabica's Coffee Shop. If we hire them, you'll get a \$100.00 bonus check (upon their completion of their third full month of employment). Contact human resources for details.

Questions 145-148 refer to the following article.

Prepare For Quantum Computers

The next revolution in computing is _____ to be quantum 量子 computing. As most

- 145.(A) knowingly
- (B) likely
- (C) already
- (D) usually

people know, modern computers store and process information using electrical circuits.

The size of memory and the speed of calculations are limited by the physical _____ of the silicon chips that are used to create the "brain" of a computer.

- 146.(A) examination
- (B) responsibility

(C) properties

(D) policy

However, as we rapidly approach the upper limits of silicon based computing, quantum computing _____ the ability to leave the physical worked entirely and instead

147.(A) promise

(B) promises

(C) promised

(D) promising

compute on beams of light. Using photons, packets of light energy, quantum computers can calculate at speeds faster than any supercomputer currently available. And the memory capacity for a quantum computer _____, literally, limitless.

148.(A) would be

(B) would have been

(C) would have to be

(D) would have had been

Questions 149-152 refer to the following message.

Dear Franklin,

I'm sorry I can't be there in _____ to tell you, but I'm afraid I'm not going

149.(A) person

(B) case

(C) total

(D) retrospect 回顧

to be able to make it to our lunch date today. Jill Temis called in sick and I had to go out on a sales call with Chuck Zimmerman. We probably won't be back much before 3:00.

I tried to _____ you several times on your cell phone, but I was unable to

150.(A) touch

(B) connect

(C) communicate

(D) contact

get through.

I know that this is the third date in a row that I _____ to cancel. You're

151.(A) having

(B) have been

(C) have had

(D) having been

probably thinking that I'm avoiding you. However, please believe me when I say that today's

cancellation has nothing at all to do with our discussion about marriage and children last weekend.

Anyway, when I get back, I'll **swing by** the personnel department to say hi. Again, I'm really sorry about this. How about I make it _____ to you with dinner after

152.(A) worthy

(B) up

(C) best

(D) be

we get off tonight?

Sue

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following brochure.

Tubbiebutts Exercise Center

Tubbiebutts, The Gym for the US Normal People®, is **opening exercise classes in your area!** Don't settle for an unhealthy, unpleasant appearance. Be less than you can be! Let our instructors help you melt the pounds away.

Aerobics Mon-Fri 9 am-10 am 1 pm-2 pm	No registration required. The morning class is led by Helen Major and the afternoon class is led by Mike Gomez.
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Jazzercise Mon, Wed, Fri 11 am-12 pm	Please register in advance, as space is limited. Led by Yoko Tamaguchi
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Belly Dancing Sat, Sun	Please register in advance. Led by TBA
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153. What does the brochure offer?

(A) Dance lessons

(B) Health care

(C) Exercise classes

(D) Insurance settlements

154. What can be inferred from the brochure?

- (A) The Jazzercise class is more difficult than aerobics.
- (B) Membership at the center is nearly full.
- (C) Not all classes are available in all areas.
- (D) The belly dancing instructor is unknown. (TBA = To Be Announced)

Questions 155-157 refer to the following e-mail.

From: hjeffords@nnaa.com
To: Music Stream Customer Service<mstreamcustserv@mstream.com>
Subject: Problem with my downloads

Hi,

I've been having problems with my music downloads and I'm hoping you can help me out. I'm able to download my songs with no problem. Also, I'm able to play the songs on my computer. However, I am unable to get my songs off of my hard drive.

When I try to transfer my songs to my mp3 player, I get the following message:
"This music is digitally protected. Error gh8876"

If I try to burn the songs onto a disk, my software says that the files are not valid music files.

I also cannot transfer the songs from the original PC to my laptop. I keep getting the following message: "Music is not licensed for this computer."

Is there something I am doing wrong? Or am I limited to listening to my downloads on my PC only?

I hope that is not the case. I want to play these songs on my portable player while I exercise.

Please respond to me at this address.

155. What is the purpose of the e-mail?

- (A) To request a refund
- (B) To ask for assistance
- (C) To transfer an account
- (D) To inquire about purchasing a portable music player

156. Which of the following is NOT a problem?

- (A) Transferring songs to another computer
- (B) Downloading some songs
- (C) Making a CD
- (D) Listening to music on a portable player

157. What can be inferred from the e-mail?

- (A) The writer's PC is damaged.
- (B) Use of the song files is limited.
- (C) The downloads were illegal.
- (D) The writer needs a new password.

Questions 158-160 refer to the following information.

From the Office of the Mayor: Janice Quentin

Art in the Park

Garden City's Annual Art and Drama Festival

June 12th-14th

Garden City Park

Another Event in the Community Lifestyle Improvement Series

This year, we are pleased to announce that we have over 40 artists who will be displaying their works in the park. Everything from oil paintings to sculpture, to blown glass, you can see it all at Art in the Park. In addition to the artists' booths, this year's festival will also feature several interesting and educational programs on our center stage:

Friday, June 12th

7 pm

Shakespeare in the 21st Century

Come and hear a lecture by Remy Lofton, a visiting scholar at Garden City Community College. She will be discussing how **Shakespeare is still relevant** today. She will also be performing several soliloquies 獨白 from well-known plays.

Saturday, June 13th

1 pm

Trash to Treasure

Local artist Deanna Vinton explains how she **turns garbage into art**. Ms. Vinton has won numerous awards and has had pieces displayed in the Metropolitan Museum and even at Clackingham Gallery in London. Her speech will be followed by a 1-hour hands-on tutorial guiding you through the trash to treasure process. (Advance registration necessary for tutorial. Space is limited.)

Sunday, June 14th

1 pm

Digital Drama

Jason Woodbridge will describe ways to **get kids interested** in acting and drama by using the immediacy of digital video. **Learn fun techniques** and interesting projects that you can do at home with your own kids to get them interested in acting.

158. What is the purpose of the Art in the Park festival?

- (A) To improve the quality of life in Garden City
- (B) To help artists sell paintings
- (C) To train children to act
- (D) To help clean up the park

159. Who will discuss methods used to teach children?

- (A) Janice Quentin
- (B) Remy Lofton
- (C) Deanna Vinton
- (D) Jason Woodbridge

160. Which of the following will NOT be included in the festival?

- (A) Oil painting lessons
- (B) Making art from trash
- (C) Scenes from classic plays
- (D) The **relevance** of Shakespeare

Questions 161-162 refer to the following advertisement.

Finance Framers, Inc.

646 Destitution Boulevard

1077 AN Amsterdam

Finance Framers is the personal finance service designed especially for you, **the small, independent investor**. We specialize in getting you high returns with low risk. Instruments include:

-  **Mutual Funds**
-  Currency Trading (Euros, US Dollars, Yen)
-  Individual Stocks
(European, American and Japanese)
-  Real Estate
-  Government **Bonds**
-  Precious Metals

Meet with one of our financial advisors and put your money to work for you. Already have a portfolio? No problem. We will analyze it and suggest ways that you can maximize your leverage.

To set up an appointment with one of our advisors, please call:
0031 (0)20 8795152

161. Who is targeted by the advertisement?

- (A) Individual investors
- (B) Financial advisors
- (C) Sellers of real estate
- (D) Bankers

162. Which of the following is NOT offered by Finance Framers?

- (A) Mutual Funds
- (B) Bonds
- (C) Portfolio analysis
- (D) Purchase of diamonds

Questions 163-165 refer to the following e-mail.

From: Office of the Administrator
To: Hospital Employees
Subject: New Health Policies

When I accepted my position as administrator of Bedlam Hospital, I vowed that we would improve our own health, as well as the health of the community. Beginning next month, we will start moving in that direction with the implementation of our new "Healthy Worker" program.

The Healthy Worker program is designed to improve the health and well-being of all those connected to Bedlam Hospital. Beginning next month, the following will be prohibited for all employees:

- Smoking at any time (at work or at home)
- Drinking alcoholic beverages at any time
- Use of any illegal drugs
- Eating fast food

Further, the following activities will be mandated:

- Daily exercise

- Ⓒ Weekly health exams
- Ⓒ Monthly drug tests and body fat analysis

These new regulations may seem strict to some of you, but my lawyers assured me that my rules will stand up to any legal challenges in court that employees may choose to bring. If you need assistance in breaking any bad habits you may have acquired, now it would be a good time to seek help.

Sincerely,
Elizabeth Clinton

163. What is the e-mail announcing?

- (A) The hiring of a new administrator
- (B) A new disease
- (C) New government regulations
- (D) A change in hospital policy

164. What will workers be prohibited from doing?

- (A) Registering at the hospital
- (B) Engaging in unhealthy activities
- (C) Exercising
- (D) Designing their own "Healthy Worker program"

165. What does the e-mail suggest?

- (A) That workers get help if they need it
- (B) That workers be stricter with hospital patients
- (C) That workers challenge the legality 合法性 of the program
- (D) That workers seek new employment

Questions 166-169 refer to the following letter.

March 10

Karen Jacobs
Knights of Sellalot
PO BOX 433
Salem OR

Dear Ms. Jacobs,

My friend, Lil Macalister, and I attended your seminar on how to become rich by selling anything using your "Knights of Sellalot" techniques. We were very impressed and

have decided to invest our life's savings into opening a mail order make-up business here in Oregon.

Before we do so, however, we wondered if we could have a copy of the speech you presented that night at the D.A.R Dinner in Salem. Lil thinks the speech may be copyrighted, but I told her that you might even be willing to sell us a copy. Your speech included so many good tidbits 有趣的消息 of advice that I simply wasn't able to take notes fast enough. If you would send us a copy, we would, of course, not distribute it to anyone else. It'll be our secret.

Lil and I feel confident that by following your 17 simple Knights of Sellalot principles, we will be able to sell, sell, sell! Perhaps when we finally open for business, you'll be our first customer. Lil and I thought you could really use a complete makeover 美容.

If it's not possible to send us a copy of your speech, would you at least send us a schedule of where you'll be appearing over the course of the next few months? That way, we could attend and I could finish taking notes.

Your Newest Knight,

Dottie Blondquist

166. What can be inferred about Dottie Blondquist?

- (A) She enjoyed a presentation given by Karen Jacobs.
- (B) She is a business woman.
- (C) She is a speech writer.
- (D) She has made a lot of money through investments.

167. What does Ms. Blondquist plan to do?

- (A) Order some materials
- (B) Start a business
- (C) Sell her home
- (D) Pay Ms. Jacobs to make a speech

168. What does Ms. Blondquist assure Ms. Jacobs about?

- (A) Her confidentiality 機密 regarding the content of her speech
- (B) That she will receive some free samples
- (C) Her reasons for using make-up
- (D) That her speech should be published in a book

169. The word "tidbits" in paragraph 2, line 4, is closest in meaning to _____.

- (A) suggestions

- (B) lessons
- (C) pieces
- (D) techniques

Questions 170-173 refer to the following document.

Compufarm
4355 Texberg Castle Rd.
Gateway, CO 87667
1-888-555-5565

Your one-stop shop for all
PCs - Laptops - Monitors - Printers - Wireless Networks - Scanners

Proposal Date: 1/18/10	Associate: Carl Winkler
Customer Name: <i>Troutline Baitshop</i>	Compufarm Location: <i>Texberg YHU78T</i>
Job Location: <i>65 River Lane</i> <i>Bent Canyon, CO</i>	Signature of Associate: <i>Carl W.</i>

Description (Please be as detailed as possible.)
The following specifications and estimates are hereby 特此 submitted for your perusal 細讀、詳閱.

- Installation of (3) PCX 7000 computers with **Neurobot** Monitors (9973q)
- **Installation of wireless network** using (3) 11.g adapters and a wireless hub (**Kenson** 1200).
- Installation of (1) **Gibson** Color Laser Printer (U6575co)

The total for all hardware, standard software (OEM), and installation comes to **\$4,899**.
This price is valid for a period of 14 days from the Proposal Date listed above.

170. What is the purpose of this document?

- (A) To advertise a product
- (B) To give instructions
- (C) To confirm an order
- (D) To bid on a job

171. What kind of work is being discussed?

- (A) Repair of a computer
- (B) Wiring of a home
- (C) Construction of a hardware store
- (D) Installation of a computer network

172. Which of the following information is NOT included?

- (A) An itemized list of prices

- (B) The **name of the person** who prepared the document
- (C) The products sold by the **company**
- (D) The **date of validity** of prices

173. The word "perusal" in paragraph 1, line 3, is closest in meaning to _____.

- (A) bill
- (B) payment
- (C) installation
- (D) **consideration**

Questions 174-176 refer to the following e-mail.

From: Pollard Temporary Agency
To: **Melody Sanger**
Subject: Your New Assignment

Hi Melody. This is Jan Berkwhether at Pollard. Good news. **We have a new assignment for you that we think you are going to enjoy, given 考慮到 your background in music.** The details are listed below. Send me a note by the end of the day to let me know if you are interested. **I thought of you as soon as I saw it,** but if you don't want it, I'll need to pass it on to someone else. I need to get the vacancy filled by Wednesday.

Request For Temporary Help

Employer: Broadway Music Publishing

Task Description:

We need a **proofreader for musical scores 樂譜.** The worker should obviously **be able to read music** and ideally should be able to play the piano as well. We are publishing a catalog of Broadway show tunes and need to have the scores checked before they go to the printer.

Estimated Length of Employment: 3 weeks

Special Instructions:

This work could be done at home. **Good performance could lead to additional opportunities in the future.**

174. Why has Melody Sanger received this message?

- (A) She requested information.
- (B) She is on a mailing list.
- (C) **She is suitable for a job.**
- (D) She wants to have a vacancy filled.

175. What can be inferred about Ms. Sanger?
- (A) She has worked at a publishing company before.
 - (B) She is confined to her home 居家監禁.
 - (C) She has performed on Broadway.
 - (D) She reads music well.

176. What does the e-mail imply?
- (A) The pay is very high.
 - (B) More work may be available.
 - (C) The musical scores are of poor quality.
 - (D) A temporary worker may have to work overtime.

Questions 177-180 refer to the following newspaper editorial.

Stop the Wealthy Witch Hunt 獵巫行動!

by the Sun-Post Editorial Staff

Although it's no surprise to see a **political campaign** resort to 依靠 lying, emotional manipulation and class 階級 envy to garner 得到 support, **this election cycle** has become so mired 陷入困境 in illogical anti-corporate, anti-upper class rhetoric that we feel something must be done.

Candidates from both parties are vowing 誓言 to increase taxes on people who earn the highest incomes in society while cutting taxes for those who make the least. Such populist 民粹 appeals 訴求 excite the poor by promising that the wealthy will get punished for their success while the less fortunate will reap the benefits.

There's only one problem with such thinking.

Poor people don't pay any taxes!

In fact, it is precisely the most well off 富裕 among us that already support the poor. Consider these statistics for example. **86% of all government tax revenue 稅收 comes from the top 25% of income earners in the country. The top 50% account for 解釋 97% of all government revenue.** The figures are staggering 驚人的! The wealthy, constantly hounded 追逼, constantly derided 嘲弄, constantly castigated 懲罰 as a plague 瘟疫 on society are, in fact, the only reason that our society exists at all!

The editorial board of the Sun-Post hereby makes a formal and public request of all candidates **to cease 停止 the attacks on the very people who bring vitality to our country.** Further, we suggest that candidates who wish to seek the endorsement of this fine newspaper begin **to sing the praises of the wealthy and urge 督促 the poor to**

cultivate feelings of gratitude, rather than jealousy, toward them.

177. What can be inferred from the editorial?

- (A) Unemployment is high.
- (B) An election is about to occur.
- (C) The newspaper publisher is for sale.
- (D) Taxes have recently been increased.

178. What is the editorial mainly about?

- (A) The importance of wealthy people to a society
- (B) The way that taxes are paid
- (C) Why poor people are poor
- (D) Which candidate is most qualified

179. According to the article, how much tax revenue is provided by the bottom 50% of wage earners?

- (A) 3%
- (B) 25%
- (C) 50%
- (D) 97%

180. What does the editorial suggest?

- (A) Higher taxes on poor people
- (B) Fewer elections
- (C) Greater thanks for politicians
- (D) Fewer complaints about rich people

Questions 181-185 refer to the following letter and e-mail.

Handy Travel
109 Airport Dr.
Port Angeles, WA

Dear **Juan Pedroza**,

This is your **travel package** for your vacation trip to the Bahamas. **Please verify 查證、核實 that all of the items listed below have been included in the envelope.** If there is something missing, or you have any questions regarding anything related to your trip, please do not hesitate to contact me at (555) 111-9991.

Sincerely,

Jonas
Jonas Dendron

Qty	Item
2	Round-trip coach class tickets SeaTac-Nassau International
2	Hotel vouchers 收據: Bahamas Luxury Bay Resort Nov. 12-27
4	Airport tax vouchers 繳稅憑證, paid in full

From: Pedroza, Juan
To: <jdendron@handytrip.com>
Subject: Missing something?

I just received the travel package that you sent. I have a couple of questions. First, according to the letter enclosed in the envelope, **I should have 4 tax vouchers but it looks like I only have 2. Am I supposed to have four?** Or is the listed quantity incorrect?

Also, I had asked you for maps of St. James Island. **My wife and I plan to take an overnight hiking and camping trip** and we'd like to have the maps ahead of time. Perhaps this was an oversight 疏忽 on your part? Or will these be coming separately?

Txs,
Juan

181. What does the letter request Mr. Pedroza to do?

- (A) Call his travel agent
- (B) Make reservations
- (C) Check for missing items**
- (D) Return an envelope

182. How many tickets should be included in the envelope?

- (A) 2**
- (B) 4
- (C) 8
- (D) 12-27

183. Who is Juan Pedroza?

- (A) A pilot
- (B) A traveler**
- (C) A travel agent
- (D) A proofreader

184. What information in the letter may be incorrect?

- (A) The date of the hotel stay
- (B) The inclusion of some maps
- (C) The destination of the plane tickets
- (D) The number of tax vouchers

185. Why does Mr. Pedroza request maps?

- (A) As an oversight
- (B) In order to plan an activity
- (C) Because he and his wife will be traveling separately
- (D) In order to find the airport

Questions 186-190 refer to the following bill and letter.

Atlantic Telecom
Billing Statement
Payment due: **August 14**

Monthly fee:	19.99
Roaming 漫遊 charge:	23.47
Wireless Internet fee:	54.00
Ring tone downloads:	120.00
Taxes	
State	6.36
Federal	15.68
Total:	239.51

*According to consumer rights legislation, you have the right to dispute any part of your bill.
If you wish to dispute these charges, you must do so in writing prior to the due date.*

Atlantic Telecom • • 65 Travers Way • • Boston, MA

August 17

Atlantic Telecom
65 Travers Way
Boston, MA

To Whom It May Concern,

My most recent cell phone bill seems to be incorrect. In late June, I applied for your ALL-CALL service. According to the agreement I signed, I should have been charged a flat rate (\$54.99) for all of the itemized charges on my bill. Your brochure clearly states "ALL-CALL customers receive Internet service, ring tones, and roaming service for one low price."

I will not be paying any portion of this bill until the issue is resolved. I don't need to remind you that consumer protection laws are very strong in this state. I suggest you address this issue promptly.

Martin Miller

Attorney-at-Law

186. Which of the following was Mr. Miller NOT charged for?

- (A) Music downloads
- (B) Roaming
- (C) Internet connectivity
- (D) Federal Taxes

187. What was Mr. Miller charged the most for?

- (A) Taxes
- (B) Ring tones
- (C) Monthly fees
- (D) Internet usage

188. Why does Mr. Miller write the letter?

- (A) He wants to change his service.
- (B) He thinks there is a typographical error on his bill.
- (C) He wasn't charged for all of his calls.
- (D) He feels his bill was calculated incorrectly.

189. What does Mr. Miller plan to do?

- (A) Sue the company
- (B) Apply for the ALL-CALL service
- (C) Delay his payment
- (D) Reread a brochure

190. Why might Mr. Miller have problems disputing his bill?

(A) He was late in notifying Atlantic Telecom of the problem.

(B) He used a threatening tone in his letter.

(C) He lied about the brochure.

(D) He miscalculated the charges.

Questions 191-195 refer to the following news report and memo.

Richardson Semiconductors to Close Mount Nolan Facility

Richardson Semiconductors 半導體 announced the closing of its Mont Nolan manufacturing facility effective as of the end of November. The plant closing will affect over one hundred local workers.

President of Richardson, Gary Paulette, cited **economic pressures** as paramount 最重要的 in his decision making process. "**The slowdowns in the chip-making industry are real**; there's no denying that. We simply don't need to produce as much product. The market isn't out there."

The entire staff at the Mount Nolan facility will now face a choice between several unpalatable 討厭的 options. They will be given the option to **relocate** and **accept positions in one of Richardson's other plants**. Workers within two years of retirement will be offered a six-month severance 資遣 package if they choose **early retirement**. It's expected that most workers will simply **have to find new jobs** in a community that is not exactly overflowing with opportunity.

"**I don't know what I'm going to do. I'm 26-years-old and I feel like my life is over. What am I supposed to do now,**" said D. **Ramakween**, one of the plant's many staff members who now finds himself with an uncertain future.

Memo to all employees

I am sure you have all read reports in the local press about the closing of the plant. **These reports have been inaccurate and incomplete**. I strongly urge all workers not to put too much stock 信任 in what you hear in the press. I want to take this opportunity to clarify the situation.

First, all employees will be offered the six month severance package, not just those of you approaching retirement. We hope this six months of wages will help you during this difficult transition in your lives. Further, while we wish we could relocate all of you to our other locations, this option will not be extended to everyone. We will be distributing

further information concerning relocation in the weeks to come.

Finally, one thing that was not mentioned in the article was that as we approach the closing date, a lot of work needs to be done, in addition to our regular duties, **meaning overtime (at time and a half) will be available** to most anyone who wants it.

G. Paulette

President

Richardson Semiconductor

191. What caused the closing of the Mount Nolan plant?
- (A) A decision making process
 - (B) Industry slowdowns**
 - (C) Employee relocation
 - (D) Poor products
192. Which of the following is NOT mentioned as an option for workers?
- (A) Look for new employment
 - (B) Retire**
 - (C) Continue working for six more months**
 - (D) **Work** at another factory
193. How can Mr. Ramakween's attitude best be characterized?
- (A) Illogical
 - (B) Disappointed**
 - (C) Philosophical
 - (D) Curious
194. What is the purpose of the memo?
- (A) To refute a news story**
 - (B) To console 安慰 stockholders
 - (C) To announce a factory closing
 - (D) To deny responsibility for workers' salaries
195. What is mentioned in the memo that is NOT mentioned in the article?
- (A) The length of the severance package
 - (B) The possibility of early retirement
 - (C) The availability of overtime**
 - (D) The opportunity to relocate

Questions 196-200 refer to the following letter and document.

September 17

Parkway Parking

Airport Complex

Terminal Way

Dover, MD

Dear Sir/Madam,

I am writing to inform you that a car left in your parking lot was severely 嚴重地 damaged due to your negligence 疏失. I am seeking compensation 補償 for said damage and expect that the matter can be resolved in a timely fashion.

On August 14th, I left my new car in Lot "G" at the Airport Complex parking facility. I parked in space G228. When I left the car, it was in perfect condition. I was out of the country for ten days on business. When I arrived on August 24th to pick up my car, I discovered that it had been severely damaged. The mirror on the passenger's side was entirely crushed and lying in a pile under the car. The windshield 擋風玻璃 was cracked and the hood 引擎蓋 was dented 凹痕. There were also visible footprints on the hood, windshield and roof of the car, suggesting to me that someone was running about on the tops of the vehicles. How could this occur? Your facility is supposed to be under guard 24 hours a day.

I have photographic evidence to prove all of my claims. Denial of my request for \$2,987 in compensation will only result in you being forced to pay the resulting legal fees that you will incur 帶來 when I sue you.

I expect to hear from your legal department before the end of the week.

Vaughn Greel

Granderson Auto Repair

9076 Jasper Road

Lexington, MD

Body, Transmission, Air Conditioning, Brakes, Mufflers

You break it; we fix it!

Cost Estimate

Model: 2007 Nexta

VIN: 77564883946534w4

Description of work: Passenger's side mirror must be completely replaced. Windshield must be completely replaced due to a crack. The hood must also be replaced because the

hinge 鉸鍊 was bent by someone apparently jumping up and down on the front of the car. There is also **cosmetic 表面 damage to the roof of the car**. The entire vehicle will need to be repainted.

Itemized cost:

side mirror	120.00
windshield	250.00
hood	500.00
paint	785.00
labor	1,320.00

196. Why does Vaughn Greely write the letter?
- (A) Because he wants an explanation
 - (B) In order to ask about pricing
 - (C) To demand reimbursement**
 - (D) Because his lawyer asked him to
197. According to Mr. Greely, what was responsible for the damages?
- (A) The condition of the car
 - (B) The negligence of the workers**
 - (C) The guard's footprints
 - (D) A photographer ran into the car
198. According to Mr. Greely, which of the following was NOT damaged?
- (A) The windshield
 - (B) The roof**
 - (C) The hood
 - (D) A side mirror
199. What does Mr. Greely imply in his letter?
- (A) He is willing to take legal action.**
 - (B) He thinks the person responsible was photographed by the guard.
 - (C) He will soon need to leave the country.
 - (D) He wants the car fixed by the end of the week.
200. Which of the following will be the most costly to **replace**?
- (A) The side mirror
 - (B) The windshield
 - (C) The hood**

(D) The labor

- ▣ Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.