

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Busan Cosmetics is pleased to \_\_\_\_\_ Jin-Sook Kim, a new team member in product development.

- A. welcoming
- B. welcome**
- C. welcomed
- D. welcomes

102. The seminar will be attended \_\_\_\_\_ professionals in the food service industry.

- A. of
- B. over
- C. as
- D. by**

103. The Human Resources Department will \_\_\_\_\_ request that employees update their personal contact information for the company's records.

- A. occasionally**
- B. previously
- C. recently
- D. lately

104. All staff members should log in to their time and labor \_\_\_\_\_ daily to record their hours worked.

- A. accounts**
- B. accounted
- C. accountant
- D. accountable

105. The Humson Company has just started a lunchtime fitness program, and employees are encouraged to \_\_\_\_\_.

- A. win
- B. order
- C. collect
- D. join**

106. To enroll in any course, either complete the online form \_\_\_\_\_ register in person at the Greerson Learning Center.

- A. if
- B. and
- C. or**
- D. but

107. Mr. Yamagata is prepared to assist Ms. Hahn's clients while \_\_\_\_\_ conducts a training seminar in New York.

- A. hers
- B. she**
- C. herself
- D. her

108. Please return the signed copy of the \_\_\_\_\_ agreement to the apartment manager's office in the enclosed envelope.

- A. rental**
- B. rentable
- C. rented
- D. rents

109. Employees who are affiliated with Corman Corporation will be seated \_\_\_\_\_ the third row of the auditorium.

- A. except
- B. to
- C. among
- D. in**

110. Yesterday's festival featured some of the most \_\_\_\_\_ dancers that the Palace Theater has ever hosted.

- A. live
- B. liveliness
- C. lively**
- D. livelier

111. Fulsome Flowers' delivery vans must be returned promptly to the store \_\_\_\_\_ the scheduled deliveries have been completed.

- A. once**
- B. soon
- C. often
- D. usually

112. To ensure stability and safety, it is important to follow the instructions \_\_\_\_\_ when assembling the office bookshelves.

- A. exactly**
- B. exact
- C. exactness
- D. exacting

113. At the Podell Automotive plant, Ms. Krystle \_\_\_\_\_ workers who install rebuilt engines in vehicles.

- A. conducts
- B. explains
- C. invests
- D. oversees**

114. Yakubu Logistics will expand the warehouse loading area in preparation for an \_\_\_\_\_ in shipping activity.

- A. increased
- B. increase**
- C. increases
- D. increasingly

115. The High Performance weather gauge is \_\_\_\_\_ accurate in measuring the level of humidity in the air.

- A. surprising
- B. surprisingly**
- C. surprised
- D. surprises

116. Ms. Oh's proposal highlights a \_\_\_\_\_ strategy for decreasing the company's transportation costs in the coming year.

- A. surrounding
- B. securing
- C. relative
- D. comprehensive**

117. To receive \_\_\_\_\_ updates regarding your journal subscription status, please provide an e-mail address on the order form.

- A. period
- B. periods
- C. periodicals
- D. periodic**

118. \_\_\_\_\_ when they are away conducting business, members of the sales team are usually available by e-mail.

- A. Both
- B. Even**
- C. Ahead
- D. Whether

119. There is a coffee machine \_\_\_\_\_ located on the second floor or the Tabor Building.

**A. conveniently**

B. slightly

C. considerably

D. eventually

120. The editor granted Ms. Porter a deadline \_\_\_\_\_ so that some information in her building renovations report could be updated.

A. extend

B. extensive

**C. extension**

D. extends

121. Youssouf Electronics' annual charity fund-raising event \_\_\_\_\_ next Saturday at Montrose Park.

**A. will be held**

B. to hold

C. to be held

D. will hold

122. The buildings in the Jamison Complex are open until 7:00 P.M. on workdays, but staff with proper \_\_\_\_\_ may enter at any time.

A. reinforcement

B. participation

C. competency

**D. authorization**

123. Kochi Engineering has proposed the construction of a drainage system \_\_\_\_\_ to keep the Route 480 highway dry during heavy rain.

A. was designed

**B. designed**

C. designer

D. designing

124. Customer can obtain coverage for replacement and repair of printers \_\_\_\_\_ the purchase of an extended warranty.

A. although

B. because

C. since

**D. through**

125. We regret to announce that Mr. Charles Appiah has resigned his position as senior sales manager, \_\_\_\_\_ next Monday.

A. effect

B. effected

C. effectiveness

**D. effective**

126. The Epsilon 3000 camera allows beginning photographers to enjoy professional-quality equipment, as it is \_\_\_\_\_ sophisticated yet inexpensive.

A. gradually

**B. technologically**

C. annually

D. productively

127. Yee-Yin Xiong held interviews with numerous clients to determine \_\_\_\_\_ Echegaray Consulting, Inc, can improve customer service.

A. unless

B. in order to

**C. how**

D. as if

128. Several letters of reference from local community organizations are required for \_\_\_\_\_ into the Cypress Beach Business Association.

A. acquisition

**B. acceptance**

C. prospects

D. improvement

129. Rather than wearing business attire on Thursdays, staff may choose to wear casual clothing \_\_\_\_\_.

A. enough

B. despite

C. instead

D. in case

130. Your \_\_\_\_\_ registration card provides proof of ownership in case this product is lost or damaged.

A. frequent

B. in' dicative

C. validated

D. dispersed

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## PART 6

Directions: Read the texts below. A word or phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A) , (B) ,(C) , or(D) on your answer sheet.

### Questions 131-134 refer to the following information.

The Fern Lake Community Center is an entirely volunteer-run organization serving the Fern Lake community. \_\_131\_\_ known among locals as “the Fern,” our center offers high-quality after-school care for local children of working parents. We also \_\_132\_\_ educational programs for all ages in our buildings on Quentin Street. \_\_133\_\_.

In addition, the community center offers several \_\_134\_\_ events throughout the year. The largest and most famous is our annual Fern Fair. All residents are invited to join us on April 12 this year on the Board Street Pier to enjoy the area’s best food, crafts, and musical performances while savoring the cool spring breeze.

For more information, visit [www.fernlakeecc.com/fair](http://www.fernlakeecc.com/fair).

- 131.
- A. Cooperatively
  - B. Mutually
  - C. Popularly**
  - D. Essentially
- 132.
- A. participate
  - B. claim
  - C. enroll
  - D. host**
- 133.
- A. We are not currently looking for volunteers.
  - B. Contact our office to rent our mail hall.
  - C. Most of these programs are no longer available.
  - D. These include classes in dancing and painting.**
- 134.
- A. outdoor**
  - B. exclusive
  - C. athletic
  - D. formal

Questions 135-138 refer to the following information.

### Rowes Atlantic Airways Baggage Policy

Each passenger \_\_135\_\_ to carry one piece of hand baggage onto the plane without charge. The carry-on item must not exceed the dimensions 56 cm x 45 cm x 25 cm, including the handle and wheels. No carry-on bag should weigh more than 23 kg. Passengers should be \_\_136\_\_ to lift bags into the overhead storage bins unaided. These \_\_137\_\_ do not apply to bags that are checked in at the service desk.

A laptop computer bag, school backpack, or handbag may also be brought on board.  
\_\_138\_\_.

135.  
A. allowed  
B. is allowed  
C. allowing  
D. had been allowed

136.  
A. able  
B. ably  
C. abled  
D. ability

137.  
A. transfers  
B. suggestions  
C. duties  
D. restrictions

138.  
A. Please inquire at the service desk if it will be permitted on your flight.  
B. It should be stored under the seats when not in use.  
C. Thank you for becoming a member of the flight crew.  
D. Therefore, they will be available for a small additional fee.

**Questions 139-142 refer to the following article.**

LONDON (18 May)—Ubero Hotels announced today that Mr. Jeffrey Pak has been promoted to vice president of global brand marketing for the worldwide hotel chain. Mr. Pak’s promotion will become effective as of 2 June. His new \_\_139\_\_ involves overseeing worldwide marketing strategies, which includes all advertising and brand promotions. \_\_140\_\_.

Mr. Pak was previously Ubero Hotels’ regional director of business development for Southeast Asia. He \_\_141\_\_ his career at the front desk of the Ubero Queen Sydney Hotel. Mr. Pak has stated that he believes this early experience, going back 23 years, of connecting with guests and coworkers has contributed to his hands-on \_\_142\_\_ style.

139.  
A. trend  
B. facility  
C. supervisor  
**D. position**

141.  
A. begins  
**B. began**  
C. is beginning  
D. will begin

140.  
**A. He will also be responsible for a staff of 25.**  
B. Similarly, he will be relocating to London.  
C. For example, he will be training new employees.  
D. As a result, he will keep his home in Sydney.

142.  
A. manage  
B. manages  
C. managed  
**D. management**

**Questions 143-146 refer to the following e-mail.**

To: Karen Karl, Staff Writer  
From: Liz Steinhauer, Editor in Chief  
Date: January 2  
Re: Cover Article Assignment

Hi Karen,

Thank you for agreeing to work on an article about Veronica Zettici's \_\_143\_\_ role in her recent film as actress and director. By the end of the week, please submit an overview explaining how you plan to focus the interview with her. Once our editors approve your \_\_144\_\_, make sure to confirm the interview day and time with one of our staff photographers. It would be ideal if the article \_\_145\_\_ the two roles Ms. Zettici played in the production of the film. \_\_146\_\_.

I will be available throughout the week if you have any questions.

Liz

143.  
A. double  
B. doubles  
C. doubling  
D. to double

144.  
A. drawing  
B. hiring  
C. proposal  
D. edition

145.  
A. comparing  
B. compared  
C. to compare  
D. were compared

146.  
A. For example, you might ask her about the next project on her schedule.  
B. Furthermore, it should discuss the distinct skills she brought to each aspect.  
C. In short, your work should be completed in two weeks.  
D. In addition, the article will be published in the April issue.



## Part 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following coupon.

Thank you for enrolling your **daughter or son** in the training session at T-Star Tennis Clinic!  
We hope **your child** enjoyed the lessons and comes back to T-Star Tennis Clinic again.

Use this coupon at

### Great Angle Tennis Shop

To receive 30 percent off any adult – or **junior**-size tennis racket  
Or 20 percent off any other tennis equipment.



For an online purchase, enter discount code **RW445**.

**Valid through June 30.** Cannot be combined with any other coupon.

**Excludes clothing,** bags, and shoes.



147. What is suggested about T-Star Tennis Clinic?

- A. It is owned by a famous athlete.
- B. It operates in several countries.
- C. It runs a program for children.**
- D. It manufactures tennis equipment.

148. What is true about the coupon?

- A. It expires at the end of the year.
- B. It applies only to purchases over \$30.
- C. It is not valid for online purchases.
- D. It cannot be used on tennis shirts.**

Questions 149-150 refer to the following text message chain.

<b>Paula Malone</b>	<b>January 23, 8:53 A.M.</b>
Can you do me a favor? I'm scheduled to teach my exercise class at the gym at 9:00, and I'm going to be late. The train I'm on had a mechanical problem and left the station about 15 minutes behind schedule.	
<b>Martin Bilecki</b>	<b>January 23, 8:54 A.M.</b>
That's too bad. How can I help?	
<b>Paula Malone</b>	<b>January 23, 8:55 A.M.</b>
Would you either cancel the class or let the students know that I'll be there about 9:15?	
<b>Martin Bilecki</b>	<b>January 23, 8:57 A.M.</b>
Most of your students are already here, so I hate to cancel. Suki is also working today and is here early. <b>I'll ask her to switch classes with you, and you can teach the 10:00 class.</b>	
<b>Paula Malone</b>	<b>January 23, 8:58 A.M.</b>
That works out perfectly. Thanks.	

○

149. What does Mr. Bilecki indicate he will do?

- A. Arrive late to the gym
- B. Teach a class
- C. Cancel a class
- D. Change the instructors' schedules**

150. At 8:58 A.M., what does Ms. Malone most likely mean when she writes, "That works out perfectly"?

- A. She likes Mr. Bilecki's idea.**
- B. She likes exercising in the morning.
- C. She is excited about her new job.
- D. She is happy that she has the day off.

Questions 151-152 refer to the following notice.

Dear Atrium Hotel Guests:

We would like to apologize for the warm temperatures **in the hallways and elevators**. The hotel is currently undergoing work to **upgrade our air-conditioning system**. The new system will improve our energy efficiency and increase the comfort of our common areas.

Please note that this work does not affect the air-conditioning units in guest rooms. If there is anything we can do to make your stay more enjoyable, please feel free to contact any of our staff by dialing “0” from your room.

151. Where would the notice most likely appear?

- A. In an airport terminal
- B. In a hotel lobby**
- C. In an office building
- D. In a shopping plaza

152. What is being replaced?

- A. The air-conditioning system**
- B. The telephone system
- C. The furniture
- D. The elevators

Questions 153-154 refer to the following e-mail.

**\*E-mail\***

To: m.agrawal@indiatip.net

From: pritidoshi@hscot.in

Date: 17 May

Subject: IndiaTip

Dear Ms. Agrawal,

My name is Priti Doshi, and I'm an avid cyclist in Bangalore, India. While browsing online for cycling clubs, **I came across IndiaTip.net. Your Web site** appears to be a very comprehensive resource for travel articles and related news about India.

**I would like to call your attention to an electronic guidebook I recently published. It describes all of my favourite cycling routes in Bangalore and is complete with maps, kilometre markers, and detailed descriptions about points of interest. I noticed that you have a specific page dedicated to bicycle travel in India; a mention of my guide would be an ideal addition to this page.**

The book is titled *Bangalore by Bike*, and it can be purchased through [www.bangalorebybike.com/AS3XK](http://www.bangalorebybike.com/AS3XK). If you could share this information with your readership, I would appreciate it.

Thank you and have a great day.

Priti Doshi

153. What is suggested about Ms. Agrawal?

- A. She lives in Bangalore.
- B. She leads guided tours.
- C. She enjoys bicycling.
- D. She runs a travel Web site.**

154. Why is Ms. Doshi writing to Ms. Agrawal?

- A. To recommend a travel partner
- B. To promote a book**
- C. To critique an article
- D. To update a news story

Questions 155-157 refer to the following form.

## STARR Transportation



Thank you for using Starr Transportation. In a concerted effort to better service our customers, we'd like your opinion about your most recent experience with us. Please take a moment to fill out the following survey and mail it to us in the enclosed self-addressed, stamped envelope by May 28.

Date: May 20 Customer Name: V. N. Chen Phone: 603-555-0143

Date and description of service:

April 12-transport from Carroll Corporation to Franklin Airport.

April 25-transport from Franklin Airport to my home in Centerville, NH.

Please rate the following on a scale of 1 to 4, 1 being "poor" and 4 being "excellent."

### Service

Friendliness 1 2 3 ④

Reservation Process 1 2 ③ 4

### Vehicle

Spaciousness 1 2 ③ 4

Cleanliness 1 2 3 ④

Would you use our services again? YES NO  MAYBE

Would you recommend our services to others? YES NO  MAYBE

### Comments:

I use Starr Transportation often for business travel and have always been satisfied. This time, when I arrived at Franklin Airport after a long flight from Lima, Peru, the driver was nowhere to be found. The airplane had arrived at a different terminal than scheduled, but the driver should have checked the flight's arrival status well beforehand. I ended up waiting for him when I could have taken a bus.

155. How will Starr Transportation most likely use information they collect from the form?

- A. To create effective marketing materials
- B. To plan time-saving driving routes
- C. To determine employee promotions
- D. To improve customer service

156. What does Mr. Chen indicate about the vehicle?

- A. It was a bus.
- B. It was very clean.
- C. It was too large.
- D. It was difficult to drive.

157. What does Mr. Chen indicate about the service he received?

- A. The trip from Centerville took too long.
- B. The reservation process was confusing.
- C. The driver arrived later than scheduled.
- D. The vehicle was too small to fit his

Questions 158-160 refer to the following advertisement

*Manchester Trader*

29 May

Bright, clean, 300-square-metre flat for rent on the third floor of the historic Blythe House near the centre of Manchester.

Available 1 July, £800 per month.

- Recently updated kitchen
- Reserved parking spot in front of the building
- One bathroom with a standing shower
- One bedroom, living room, kitchen, and separate dining area
- Cable television and wireless **Internet service** included in rent
- **Cost of electricity shared among residents of the other three flats in the building**
- No pets allowed
- Dining table and chairs stay with the apartment

One month's rent **plus two months' security deposit due** upon signing of the lease.

Contact owner and landlord Abigail Brown at 077 4300 6455 or at [abrown@teleworm.uk](mailto:abrown@teleworm.uk).

158. What is indicated about Blythe House?

- A. It is occupied by more than one resident.**
- B. It is located near public transportation.
- C. It is immediately available for a new tenant.
- D. It is suitable for residents with cats and dogs.

159. What is included in the rental fee?

- A. Electricity costs
- B. Security surveillance

**C. Internet service**

D. Cleaning services

160. According to the advertisement, what are renters required to do?

- A. Sign a one-year contract
- B. Pay some money before moving in**
- C. Provide references from previous landlords.
- D. Participate in an interview

Questions 161-163 refer to the following article.

## Swansea Business News

(3 August) A spokesperson for Riester's Food Markets announced yesterday that it will **open five new stores over the next two years**, starting with one in downtown Swansea this December. [1]. The company, known for its reasonable prices, will next open a Liverpool store in May. [2]. The location of the final store has not yet been determined.

The number of Riester's locations has certainly been growing rapidly throughout the U.K. Shoppers seem pleased with the wide selection of items that include packaged goods, fresh produce, and **hot ready-made meals**. According to Donald Chapworth, director of marketing, **the latter are particularly popular with working parents**. [3]. "Many of these customers in particular have limited time to cook but still want their families to eat wholesome food," says Chapworth. Last March Riester's hired London restaurant Gabriella's on Second, to craft the their signature home-style dishes. [4].

161. What is the article about?

- A. **The expansion of a chain of stores**
- B. Families cutting their food budgets
- C. The relocation of a popular restaurant
- D. Grocery stores changing their prices

162. What does Mr. Chapworth mention that customers like about Riester's?

- A. Its friendly customer service
- B. Its inexpensive pricing
- C. Its home-delivery service
- D. **Its prepared foods**

163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Two more will open at sites in Manchester and Edinburgh by summer of next year."

- A. [1]
- B. **[2]**
- C. [3]
- D. [4]

**Questions 164-167 refer to the following letter.**

28 April

Maria Ortiz  
Hayes Polytechnic University  
19 Chamsboro Road  
TOORAK VIC 3142

Dear Ms. Ortiz,

The Melbourne Groundwater System Corporation, MGSC, has approved your **request for a two-year grant of \$65,000** to research the impact of industry on groundwater resources in the Melbourne region. Please note that there are a few requirements that must be met before we can release these funds to you.

First, your proposal indicated that the balance of the funding needed to complete your project will be provided by Akuna Allied Bank, and that you expected the loan approval by **15 April**. Please provide us with a copy of the loan agreement you have with this bank.

Also, on or about **5 May** we will send the standard MGSC contract to you. **This document stipulates 規定 that you will submit a quarterly status report throughout the course of this project** and that MGSC will not supply any additional funds beyond the initial grant amount. Please sign and return the contract to us.

Please note that MGSC requires a detailed list of all personnel directly involved in the project, their resumes and certifications, and their estimated fees. **All documentation requested must be received in one packet no later than 1 June.**

Congratulations on the receipt of your grant. Do not hesitate to contact my office at 20 6501 8240 if you have any questions or concerns. I will be out of the office from 6 May to **13 May**, but **in my absence you may speak with Ms. Mita Kulp.**

Sincerely,

*Albert Johnson*  
Albert Johnson  
Vice President  
Melbourne Groundwater System Corporation



164. Why was the letter written?
- A. To ask for research proposals
  - B. To announce that funds have been awarded**
  - C. To report the results of industry studies
  - D. To offer employment

165. When is a copy of the bank agreement due to MGSC?
- A. On April 15
  - B. On May 5
  - C. On May 13
  - D. On June 1**

166. What is indicated about the MGSC contract?
- A. It includes an itemized list of costs.
  - B. It will be reviewed once a year.
  - C. It requires the submission of reports.**
  - D. It is included with the letter.

167. What is suggested about Ms. Kulp?
- A. She is in charge of approving grant applications.
  - B. She has conducted research similar to that of Ms. Ortiz.
  - C. She is an employee of Akuna Allied Bank.
  - D. She works with Mr. Johnson.**

**Questions 168-171 refer to the following online chat discussion.**

☺ Sarah Lo [9:38 A.M.]	Hi, all. I'd like your input. Jovita Wilson in sales just told me that her client, Mr. Tran, wants us to deliver his order a week early. Can we do that?
Alex Ralston [9:40 A.M.]	If we rush, we can assemble the <b>hardwood frames</b> in two days.
Rico Kimura [9:42 A.M.]	And my department needs just a day to print and cut the <b>fabric</b> to cover the <b>cushion seating</b> .
<b>Mia Ochoa</b> [9:43 A.M.]	<b>But initially you need the designs, right? My team can finish that by end of day today.</b>
☺ Sarah Lo [9:43 A.M.]	OK. Then we'll be ready for the finishing steps by end of day on Wednesday. Alex, once you have the fabric, how long will it take to build the cushions, stuff them, and attach them to the frames?
Alex Ralston [9:45 A.M.]	That will take two days—if my group can set aside regular work to do that.
☺ Sarah Lo [9:46 A.M.]	I can authorize that. Bill, how long will it take your department to package the order and ship it?
Bill Belmore [9:48 A.M.]	We can complete that on Monday morning.
☺ Sarah Lo [9:49 A.M.]	<b>Great. Thanks all. I'll let Jovita know so she can inform the client.</b>
<input type="text"/>	<b>SEND</b>

168. At 9:38 A.M., what does Ms. Lo mean when she writes, "I'd like your input"?

- A. She needs some numerical data.
- B. She needs some financial contributions.
- C. She wants to develop some projects.
- D. She wants to gather some opinions.**

169. For what type of company does Ms. Lo most likely work?

- A. A package delivery business
- B. A furniture manufacturer**
- C. An art supply store
- D. A construction firm

170. According to the discussion, whose department must complete their work first?

- A. Mr. Belmore's department
- B. Ms. Kimura's department
- C. Ms. Ochoa's department**
- D. Mr. Ralston's department

171. What will Ms. Wilson most likely tell Mr. Tran?

- A. That she can meet his request for rush work**
- B. That there will be an extra charge for completing his order
- C. That his order will be ready for delivery of Friday
- D. That she will meet him at her office next Monday

Questions 172-175 refer to the following letter.

Highbrook Library  
42 Doring Street  
Norwich, CT 06360  
860-555-0110

April 23

Mr. Jack Vogel  
Ellicott Office Supplies  
181 Foss Street  
Norwich, CT 06360

Dear Mr. Vogel:

On behalf of the Highbrook Library, I would like to offer my sincere thanks for your generous gifts. The three computers you donated from your store, along with the extra paper and ink, have helped us to better serve our users. \_\_[1]\_\_. We now have five computers and they are almost always in use. In our last conversation you had asked how the library staff would control use. We have decided to allow library members to use a computer for free for two hours. Nonmembers pay \$2 for one hour of use. We also ask all patrons to book a computer in advance because of the high demand. \_\_[2]\_\_.

In addition, your monetary donation has allowed us to extend our hours. The library is now open until 8:00 P.M., Monday-Thursday, which has led to a growth in membership by permitting more people to visit when their workday is over. \_\_[3]\_\_. We have even had several book clubs form that meet in the evenings. Perhaps you would like to join one? \_\_[4]\_\_.

Next year we will be investigating the possibility of adding a small café on the first floor near the community meeting room. We hope you will consider contributing to this project as well, if it seems promising. You will receive more information in the future about it.

Thank you again for your generous support of the Highbrook Library!

Sincerely,

*Annabeth Hendley*  
Annabeth Hendley  
Director, Highbrook Library

172. Why is Ms. Hendley writing to Mr. Vogel?
- A. To invite him to become an honorary library member
  - B. To request advice about computer installation
  - C. To ask him to purchase new books for the library
  - D. To express appreciation for his donations**

173. What is suggested about the Highbrook Library?

- A. It is going to close for renovation.
- B. It has increased the hours it is open.**
- C. It will be hosting a fund-raising event.
- D. It is considering adding a meeting room.

174. What is indicated about the computers at Highbrook Library?

- A. They are for library members only.
- B. They need to be updated.
- C. They are free for members to use.**
- D. They cannot be reserved.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“This policy also helps students who want to use library resources after school.”

- A. [1]
- B. [2]
- C. [3]**
- D. [4]

**Question 176-180 refer to the following e-mail and report.**

To: Product Development Staff  
From: Sauda Dawodu  
Date: 10 June  
Subject: Product Expansion

Dear Product Development Team,

As you may know from recent sales reports for Aswebo Toys, our products are enjoying great success in **international** markets. The **response** to our electronic and **handcrafted** wooden toys has been very favorable. We have, in fact, had several requests from a few of our principal clients **to expand the number of wooden toys we currently make for children from birth to age five.**

Consequently, in an effort to assess the prospects for Aswebo Toys' future growth in this area, **the management team has decided that our company will, as a preliminary step, produce one new item intended for the early-childhood market.** Belinobo Consulting has been hired to conduct market research on the type of toy that we will introduce. Using the results of their product study, the prototype will be refined and put on the market as soon as it is feasible to do so.

This plan presents our company with an exciting opportunity. I'm certain that we can count on your dedication and initiative.

Sauda Dawodu  
Senior Director

<b>Results—NEW PRODUCT SURVEY</b>		
<b>Prepared for Aswebo Toys</b>		
<b>By Belinobo Consulting</b>		
<b>Toy Prototype</b>	<b>General Preference</b>	<b>After presented with prototype example</b>
Puzzle	23	25
Doll/action figure	17	15
Building set	11	10
Educational game	36	39
Board game	33	31

Survey responses were collected from 120 participants, all of whom are **parents** of children in the **focus age group**. Participants were first asked which toy they would be most likely to purchase. They were then presented with one prototype from each category and asked the same question a second time.

176. What is the purpose of the e-mail?

- A. To ask for market research volunteers
- B. To inform employees of an upcoming project**
- C. To share the details of a sales report.
- D. To promote a consulting firm

177. In the e-mail, the word “response” in paragraph 1, line 2, is closest in meaning to

- A. answer
- B. reaction**
- C. recognition
- D. confirmation

178. What is NOT mentioned about Aswebo Toys?

- A. It sells products made by hand.
- B. It operates internationally.
- C. It will introduce a new electronic toy next year.**

D. It is a growing company.

179. What is suggested about the toys that were used in the research?

- A. They are designed for use by children up to five years old.**
- B. They are currently manufactured by competitor companies.
- C. They were given to survey participants to keep.
- D. They were shown to children.

180. According to the report, what toy were the research participants the least enthusiastic about?

- A. The puzzle
- B. The educational game
- C. The building set**
- D. The board game

Questions 181-185 refer to the following Web page and e-mail.

**IAIC** The International Association of Industrial Chemists

## The International Association of Industrial Chemists (IAIC)

### Newsletter submissions

The *IAIC Quarterly* will be undergoing several changes in the coming months in order to better meet the needs of our members and readers. The first of these initiatives will be to open up the newsletter to reader submissions, including personal accounts of events, opinion pieces, and **photographs**. This new section of the newsletter will be called Member Views and News. The editors believe that this is an important way to make the *IAIC Quarterly* more relevant and engaging to readers as well as more representative of the society's activity. **Membership** is available only to certified industrial chemists.

To this end, we are now inviting **members** to submit their impressions about meetings and other events taking place in their region. We are particularly interested in the views of members of our Taipei affiliate, which is our latest and 23<sup>rd</sup> chapter.

Please click [here](#) to download the submission form. All forms must be completed and sent to Robert Harper at rharper@iaic.org. In the event that 假如發生 your submission is selected for publication, you will receive an e-mail at the address indicated on the form. **Submissions for the autumn issue are due on June 30.**

Finally, we continue to make improvements to the *IAIC Quarterly*, so please visit this Web site regularly for updates. We expect to finalize a new, colorful, and more visually appealing layout of the newsletter in the next few weeks.

To: Shuo Chuan Liu <liu.2@milina\_chemical.com.tw>  
From: Robert Harper <rharper@iaic.org>  
Date: July 5  
Subject: Newsletter submission

Dr. Liu,

**Thank you for your June 18 submission to our newly created Member Views and News section of our newsletter.** We were so happy to hear about the Taipei chapter's first meeting, especially the details of Dr. Mei Chu's latest research in the area of industry laboratory safety protocols in Taiwan. We were also pleased to hear that the Taipei chapter already has 28 members, and that membership is expected to double in the coming months.

I am wondering if you could edit your submission down to 300 words. This would allow enough space for three other submissions in the next issue. I would be happy to work with you on the revision. Please let me know if this will work for you.

Thank you,

Robert Harper, Editor, *IAIC Quarterly*

181. For whom is the Web page information most likely intended?

- A. IAIC members
- B. Newsletter editors
- C. Publication directors
- D. Students of industrial chemistry

182. According to the Web page information, what is true about the newsletter?

- A. A section of it will be discontinued.
- B. Larger print will be used.
- C. It will be issued every month.
- D. It will be published in color.

183. On the Web page, the word “impressions” in paragraph 2, line 1, is closest in meaning to

- A. characteristics
- B. imitations
- C. feelings
- D. effects

184. What is suggested about Dr. Liu’s submission?

- A. It explains how to become an IAIC member.
- B. It will appear with one other submission.
- C. It will appear in the autumn issue of the newsletter.
- D. It was sent to Mr. Harper on June 30.

185. What is Dr. Liu asked to do?

- A. Provide details about a meeting
- B. Shorten his submission
- C. Include contact information with an article
- D. Arrange a chapter meeting



Questions 186-190 refer to the following notice, e-mail, and comment form.

<b>Waikiki Orchid Hotel</b>	
<b>Scheduled guest activities in February</b>	
<b>All activities begin at 10:00 A.M. at the Guest Services desk in the lobby.</b>	
<b>Activity and Instructor/guide</b>	<b>Description</b>
Every Monday Surfing lesson Conducted by Kekoa <b>Kalena</b>	<b>Learn to surf</b> the waves of Waikiki. Must be a good swimmer. \$50 per person. Participants must be at least 12 years old.
Every Tuesday Hawaiian flower crafts Conducted by <b>Jessica</b> Agbayani	Your instructor will guide you in the making of a lei: <b>a beautiful Hawaiian flower garland</b> or necklace. All supplies included. \$10 per person.
Every Wednesday History tour Conducted by Lani Okimoto	In the 90-minute walking tour, participants will learn the history of Waikiki. No charge.
Every <b>Thursday</b> <b>Hawaiian cookery class</b> Conducted by head chef Sarah Wang	Learn how to cook traditional local Hawaiian dishes. ( <b>Lesson can be tailored to include vegetarian recipes only.</b> ) Participants must be at least 12 years old. \$20 per person.
Go to the Guest Services desk for further information and to sign up.	

To: Guest Services Staff <gssaff@waikiorchidhotel.com>

From: Ji-Min Choi <jmchoi@waikiorchidhotel.com>

Date: February 7

Subject: Update

Hi all,

**I need to update this month's program of guest activities. Jessica Agbayani and Sarah Wang will be away February 10-16. I will lead Jessica's activities and Tom Anaya will lead Sarah's.** Everything will return to normal on February 17, when Jessica and Sarah both return.

Sincerely,

**Ji-Min Choi**

Guest Services Director, Waikiki Orchid Hotel

## Waikiki Orchid Hotel

### Comments:

My family and I had a pleasurable stay at your hotel. We enjoyed the activities you had scheduled and I would like to give my compliments to all the instructors. I had to **skip** the activities led by Ms. Okimoto, but my family told me they learned a lot from her. My daughter and I truly enjoyed learning how to make flower garlands, and my husband has already made some of the dishes he learned how to make in Mr. Anaya's class. Finally, my son and daughter both had great fun with **Mr. Kalena**. They are looking forward to putting his lessons to use when we travel on holiday to **Morocco** next year.

Name:

Elina Toivanen

Today's date:

3 March

Number of guests:

4

Date of stay:

10-16 February

**Submit**

186. What activity can be customized?

- A. Monday's activity
- B. Tuesday's activity
- C. Wednesday's activity
- D. Thursday's activity**

187. What is the purpose of the e-mail?

- A. To introduce two new employees
- B. To respond to a guest inquiry
- C. To make changes to a schedule**
- D. To arrange training courses for staff

188. In the comment form, the word "skip" in paragraph 1, line 3, is closest in meaning to

- A. jump
- B. miss**
- C. pay for

D. look over

189. Who guided guest in making flower crafts?

- A. Mr. Kalena
- B. Ms. Choi**
- C. Ms. Okimoto
- D. Ms. Wang

190. What are Ms. Toivanen's children planning to do in Morocco?

- A. Go surfing**
- B. Learn Moroccan crafts
- C. Take a tour
- D. Make Moroccan food

Questions 191-195 refer to the following notice, review, and article.

## Taste of Italy

Dear Valued Customers,

After 25 years in business, **Taste of Italy will be closing its doors on April 23.** During the week of April 17-23, please join us for a celebration of the store's history. All customers will receive a free cupcake with the purchase of any fresh bread or pastry item.

Please keep an eye out for Taste of Italy pastry chef Salvator **Ribisi**. He will be opening his own bakery within the coming months, where customers will be able to order custom pastries and cakes for parties and weddings.

It has been a pleasure to serve our wonderful Pineville City customers.

Sincerely,

**Benito Giordano**, owner

<http://www.pinevillerestaurants.com>

### Sweet Occasions

HOME

MENUS

REVIEWS

LOCATIONS

I was sad that Taste of Italy closed—I had wanted them to make my wedding cake. So, I was excited when their former pastry chef opened Sweet Occasions in the Plaza Shopping Center. **He made our cake**, and it was perfect! Our guests **kept** commenting on how much they liked the cake. I would recommend Sweet Occasions to anyone.

*-Edith Costello*



# The Evolution of a City

When the Plaza Shopping Center opened on River Road in July of last year, Pineville City mayor Angela Portofino predicted that it would benefit the city by bringing shoppers from nearby towns to the area. Based on a 25 percent increase in the city's sales tax receipts over the last six months, Ms. Portofino appears to have been correct.

However, less frequently mentioned was the potential effect of such commercial development on the city's downtown business district, which includes a number of small, family-owned stores and

restaurants. In the past two months, three of these businesses—Quality Books, Ashley's Beauty Salon, and Taste of Italy—have either closed or announced plans to close, all citing a decline in customers since the Plaza's opening.

Still, the mayor believes that the overall effects of new developments such as the Plaza are positive. "It's certainly disappointing when a beloved business like Quality Books closes," she said. "But new businesses bring new opportunities for all residents of Pineville City, including new jobs."

191. Why most like is Mr. Giordano closing his business?

- A. Because he wants to retire
- B. Because he lost business to a new shopping center**
- C. Because he cannot afford to make needed repairs
- D. Because he plans to open a different kind of business

192. What is indicated about Mr. Ribisi's bakery?

- A. It opened on April 23.
- B. It was once owned by Mr. Giordano.
- C. It made Ms. Costello's wedding cake.**
- D. It is giving away free pastries.

193. In the review, the word "kept" in paragraph 1, line 3, is closest in meaning to

- A. held
- B. continued**
- C. saved
- D. gave

194. What is suggested about the Plaza Shopping Center?

- A. It has generated a lot of income for Pineville City.**
- B. It has attracted business for local family-owned stores.
- C. It was financed by Mayor Portofino.
- D. It was built in downtown Pineville City.

195. According to her statement, why does Ms. Portofino have a positive view of the Plaza Shopping Center?

- A. Because it has a good bookstore
- B. Because it was completed ahead of schedule
- C. Because it offers discounts on expensive products
- D. Because it provides city residents with jobs**

**Questions 196-200 refer to the following notice, and e-mails.**

The London Center of Contemporary Art presents...

**Time Travel**

By Conner Goodman

1-15 May

*Mr. Goodman is a painter and sculptor who lives in London.*

Conner Goodman's work will occupy our entire museum, with each museum hall representing a time period in English history, specifically focusing on the city of London. **Mr. Goodman commemorates less commonly known moments in London's history taken from literature and film.**

Upon entering the museum, visitors will **experience London as it was 2,000 years ago**, in the time of the ancient Romans. **Each succeeding gallery that visitors encounter will portray younger versions of the city up to present-day London.** Mr. Goodman's art makes use of a range of media, including paint, video, and even recycled material. All pieces in this exhibition are Mr. Goodman's original creations.

**Tickets:**

Museum entrance: £15 per person

**Conner Goodman will discuss his exhibition at Cornwall Hall on Saturday, 9 May, at 6:00 PM.** Tickets are £20 and half of all proceeds will be donated to the Historic Building Conservation Society. Please call (020) 7946 0609 for more information.

E-mail Message

From: finchg@libris.co.uk  
To: cgoodman@limal.com  
Date: 20 May  
Subject: Book project

Dear Mr. Goodman,

I attended a recent event where you spoke about your work, and I later had the pleasure of visiting your exhibition.

I am currently working on a novel set in England, mainly London, in the 17<sup>th</sup> century, and I am seeking an illustrator for this work. My publisher, Marson and Co., is prepared to offer generous compensation and has given me the discretion to select a collaborator. I feel that you would be an ideal creative partner.

Would you consider working with me on the endeavor? Your agent informed me that you are currently in Paris. I will be there myself next week. Please feel free to contact me at finchg@libris.co.uk if you are available to meet.

Georgina Finch

\*E-mail\*

From: cgoodman@litmail.com  
To: finchg@libris.co.uk  
Date: 22 May  
Re: Book project

Dear Georgina,

I am intrigued by your invitation and would be more than happy to discuss the project you describe. I am preparing to travel to Brussels next Friday, but let me know where you will be staying and when, and we will find the time to explore your proposal further.

Best wishes,

Conner **Goodman**

196. What does the notice suggest about the exhibition?

- A. It portrays a city from a unique perspective.
- B. It is made entirely of recycled materials.
- C. It includes historical artifacts.
- D. It is inspired by a popular novel.

197. What is implied in the notice?

- A. The museum exhibition will open with a lecture.
- B. Guided audio tours of the exhibition are available for an additional fee.
- C. Visitors to the exhibition are encouraged to experience it in a particular order.
- D. Mr. Goodman is supervising a building restoration project.

198. Where most likely did Ms. Finch hear Mr. Goodman speak?

- A. At a meeting of the Historic Building Conservation Society.
- B. At the Center of Contemporary Art
- C. At Marson and Co. headquarters
- D. At an event at Cornwall Hall

199. What is suggested about Mr. Goodman?

- A. He has agreed to a contract with Ms. Finch.
- B. He will meet with Ms. Finch in Paris.
- C. He is returning from Brussels next week.
- D. He is selling some of his paintings.

200. In what field do Ms. Finch and Mr. Goodman share some expertise?

- A. English history
- B. Creative writing
- C. Contemporary art
- D. Museum management

